



APOLLO COLLEGE-DEVRY  
C-O INVOICEIQ-1016TE  
Bill Date: Feb 10, 2020  
Account No: J-602-111-6902 345M

Visit centurylink.com

Balance Forward	New Charges	Total Amount Due	Due Date for New Charges
\$17,515.25	\$2,652.71	\$20,167.96	Mar 1, 2020

Account Summary  
Summary Bill

Previous Balance

Charges  
Transferred Balance  
Payment  
Balance Forward

Thank you for your payment

18,297.08  
1,870.47  
2,652.30  
\$17,515.25

New Charges

CenturyLink  
Long Distance Service  
Total New Charges

For questions, call:

1 800 777-9594  
1 800 603-6000

2,613.39  
39.32  
\$2,652.71

Includes late payment charge of \$782.24.

FEB 24 REC'D

CenturyLink, P O Box 91155, Seattle, WA 98111-9255

Please fold, tear here and return this portion with your payment.



62202530 C3 RP 07 20200207 NNNNNNNY 0000021

APOLLO COLLEGE-DEVRY  
C-O INVOICEIQ-1016TE  
3828 W CALDWELL AVE  
VISALIA CA 93277-9238

Bill Date: Feb 10, 2020  
Account No: J-602-111-6902 345M  
Bill Due Date: Mar 1, 2020  
Balance Forward: \$17,515.25  
New Charges: \$2,652.71  
TOTAL AMOUNT DUE: \$20,167.96

Amount Enclosed \$ \_\_\_\_\_

CENTURYLINK  
P O BOX 91155  
SEATTLE, WA 98111-9255

81 21602111690203453 2417021020 000175152503 000201679602



For questions, call 1 800 777-9594  
Summary Bill

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APOLLO COLLEGE-DEVRY  
C-O INVOICEIQ-1016TE  
Bill Date: Feb 10, 2020  
Account No: J-602-111-6902 345M

**TOTAL AMOUNT DUE** **\$20,167.96**

**New Charges**

	<b>Amount</b>
Monthly Charges	
Other Charges	1,653.95
Carrier Computed Charges	782.24
<b>Taxes, Fees and Surcharges</b>	<b>29.95</b>
Federal Excise	
State Sales	21.14
Regulatory Surcharge	58.74
County Sales	4.74
City Sales	7.38
Facility Relocation Cost Recovery Fee	29.06
State 911	9.94
Federal Universal Serv Fund	2.80
Arizona Universal Service Fund	37.66
Telecommunications Relay Service Fund	.28
Carrier Computed Taxes	5.46
	9.37



APOLLO COLLEGE-DEVRY  
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 Bill Date: Feb 10, 2020  
 Account No: J-602-111-6902 345M

For questions, call 1 800 777-9594  
**Summary Bill**

<b>New Charges</b>	<b>Amount</b>
<b>Taxes, Fees and Surcharges</b>	
<b>Total New Charges</b>	<b>\$2,652.71</b>

**List of Accounts**

Account	Account Code	Service Changes	Amount
J 602 111-6902 345			18,297.49
J 480 412-0951 474			276.10
Circuit Number 19.UHXX.001042..MS			
J 602 216-1351 331			334.50
Circuit Number 19.HCXX.135092..MS			
1 480 835-8070 652			70.93
1 480 844-0110 160			337.32
1 480 962-0279 228			56.22
1 480 964-1109 615			238.50
1 480 964-1881 929			169.89
1 480 964-3859 355			331.03
1 520 696-9093 075			55.98
<b>Total List of Accounts</b>			<b>\$20,167.96</b>

**Summary of Services**

Quantity	Description	Code
10	Add Line-Pri Bus Flat	AFK
5	Internet Cost Recovery Fee	C8RBB
1	Broadband 20M	EHXHC
2	Connect Silver	GRLZM
2	Connect Silver	GRLZS
2	High Speed Internet w .NET	NMO4T
2	High Speed Internet w .NET	NMO5T
1	Office Basic	NMO77
1	Static Ip Address	S1P1X
3	Static Ip-Block Of 8	S1P5X
4	Chan Term - 1 To 5 Terms	T7TGG
4	Private Business Line	1FB
14	Subscriber Line Charge	9ZR
14	Access Recovery Charge	9ZR42

**Summary of Transferred Balance**

Account	Amount
J 480 412-0951 474	276.10
J 602 216-1351 331	334.50
1 480 835-8070 652	70.93
1 480 844-0110 160	337.32
1 480 962-0279 228	56.22
1 480 964-1109 615	238.50
1 480 964-1881 929	169.89
1 480 964-3859 355	331.03

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C-O INVOICEIQ-1016TE  
Bill Date: Feb 10, 2020  
Account No: J-602-111-6902 345M

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Summary Bill

**Summary of Transferred Balance**

Account	Amount
1 520 696-9093 075	55.98
<b>Total Transferred Balance</b>	<b>\$1,870.47</b>

**Summary of Payments**

Date	Account	Amount
Feb 11	602-111-6902	2,652.30
<b>Total Payments</b>		<b>\$2,652.30</b>

**Local and Other Services**

**Other Charges**

Late Payment Charge on \$15,644.78	782.24
<b>Total Other Charges</b>	<b>\$782.24</b>
<b>Total CenturyLink Local and Other Services</b>	<b>\$2,613.39</b>

**For Your Information**

Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at 1 800 223-3131, a TTY equipped number. Go Green! Use Control Center at [controlcenter.centurylink.com](http://controlcenter.centurylink.com) to view your billing and service information on-line and enroll in Paperless Billing or One Page Direct.

Effective February 14, 2020, the late payment charge assessed on unpaid balances for High-Speed Internet will increase to \$15.00 per month. If you have any questions, please call a Customer Care Representative at the telephone number shown in the Manage Your Account or Important Information sections of this bill.

**IMPORTANT NOTICE:** CenturyLink filed an application (Docket No. T-01051B-18-0258) to amend the company's maximum tariff rates for certain competitive telecommunications services to comply with Commission orders regarding the Tax Cuts and Jobs Act of 2017 (CenturyLink does not propose to amend current rates). More information about this proceeding, including hearing dates, may be found at [www.centurylink.com/legal/arizona](http://www.centurylink.com/legal/arizona), or by entering the Docket No. at <https://edocket.azcc.gov/Search/DocketDetailSearch>.

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C-O INVOICEIQ-1016TE  
Bill Date: Feb 10, 2020  
Account No: J-602-111-6902 345M

For questions, call 1 800 777-9594  
**Summary Bill**

### For Your Information

#### **Third-Party Billing Block**

Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink at 800-603-6000 and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.





APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account Number: 480-962-0279 228B

Visit [centurylink.com](http://centurylink.com)

Previous Balance	New Charges	Total Amount Billed
\$0.00	\$56.22	\$56.22

**Account Summary**

<b>New Charges</b>	<b>For questions, call:</b>	<b>Page</b>	
CenturyLink	1 800 777-9594	2	56.22
<b>Total New Charges</b>			<b>\$56.22</b>

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CenturyLink, P O Box 91155, Seattle, WA 98111-9255

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APOLLO COLLEGE-DEVRY  
 1016TE  
 Bill Date: Feb 10, 2020  
 Account No: 480-962-0279 228B

For questions, call 1 800 777-9594  
**Summary Bill**

**New Charges**

	<b>Local and Other Services</b>	
Monthly Charges	47.62	
<b>Taxes, Fees and Surcharges</b>		
Federal Excise at 3%	1.51	
State Sales at 5.6%	1.97	
Regulatory Surcharge at .45%	.16	
County Sales at .7%	.25	
City Sales at 2%	.70	
Facility Relocation Cost Recovery Fee at \$.71 per access line	.71	
State 911 at \$.20 per access line	.20	
Federal Universal Serv Fund at 21.2%	1.06	
Federal Universal Serv Fund at 21.3774%	1.63	
Arizona Universal Service Fund at \$.02 per line	.02	
Telecommunications Relay Service Fund at 1.1%	.39	
<b>Subtotal</b>	<b>\$56.22</b>	
<b>Total New Charges</b>		<b>\$56.22</b>

**Local and Other Services**

**Monthly Charges**

Charges from Feb 10 to Mar 09

Quantity	Description	Code	Item Rate	Amount
	<b>Basic Services</b>			
1	Private Business Line	1FB	35.00	35.00
1	Subscriber Line Charge	9ZR	7.62	7.62
1	Access Recovery Charge	9ZR42	5.00	5.00
<b>Total Monthly Charges</b>				<b>\$47.62</b>

**Taxes, Fees & Surcharges Summary**

*The detail listed below has been included in the New Charges on this bill.  
 This summary is provided as information only.*

	<b>Amount</b>
Federal Excise at 3%	1.51
State Sales at 5.6%	1.97
Regulatory Surcharge at .45%	.16
<i>This charge recovers the amount CenturyLink is assessed by the    Arizona Corporation Commission. This assessment funds the    corporation commission, enabling it to perform its lawful duties.</i>	
County Sales at .7%	.25



For questions, call 1 800 777-9594  
Summary Bill

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: 480-962-0279 228B

## Local and Other Services

### Taxes, Fees & Surcharges Summary

	Amount
City Sales at 2%	.70
State 911 at \$.20 per access line	.20
<i>This surcharge, funds the cost of providing emergency services communications systems in your community.</i>	
Facility Relocation Cost Recovery Fee at \$.71 per access line	.71
Federal Universal Serv Fund at 21.3774%	1.63
<i>This charge recovers the amount CenturyLink contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.</i>	
Federal Universal Serv Fund at 21.2%	1.06
<i>This charge recovers the amount CenturyLink contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.</i>	
Arizona Universal Service Fund	.02
<i>This charge recovers the amount CenturyLink remits to the Arizona Corporation Commission. This fund helps keep basic exchange rates affordable in high cost rural areas of the state.</i>	
Telecommunication Relay Service Fund at 1.1%	.39
<i>This charge funds relay centers that help hearing- and speech-impaired customers make and receive calls.</i>	
<b>Total Taxes, Fees and Surcharges Summary</b>	<b>\$8.60</b>
<b>Total CenturyLink Local and Other Services</b>	<b>\$56.22</b>

<b>CenturyLink New Charges</b>	<b>\$56.22</b>
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### Account Adjustments

*The detail listed below is provided as information only. The amount has been included on the Summary Bill.*

*The \$56.22 balance has been transferred to your 480 962-0279 account.*

### For Your Information

Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at 1 800 223-3131, a TTY equipped number.

Effective February 14, 2020, the late payment charge assessed on unpaid balances for High-Speed Internet will increase to \$15.00 per month. If you have any questions, please call a Customer Care Representative at the telephone number shown in the Manage Your Account or Important Information sections of this bill.

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: 480-962-0279 228B

For questions, call 1 800 777-9594  
Summary Bill

### For Your Information

**IMPORTANT NOTICE:** CenturyLink filed an application (Docket No. T-01051B-18-0258) to amend the company's maximum tariff rates for certain competitive telecommunications services to comply with Commission orders regarding the Tax Cuts and Jobs Act of 2017 (CenturyLink does not propose to amend current rates). More information about this proceeding, including hearing dates, may be found at [www.centurylink.com/legal/arizona](http://www.centurylink.com/legal/arizona), or by entering the Docket No. at <https://edocket.azcc.gov/Search/DocketDetailSearch>.

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### Third-Party Billing Block

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account Number: 480-844-0110 160B

Visit [centurylink.com](http://centurylink.com)

Previous Balance	New Charges	Total Amount Billed
\$ .00	\$337.32	\$337.32

**Account Summary**

<b>New Charges</b>	<b>For questions, call:</b>	<b>Page</b>	
CenturyLink	1 800 777-9594	2	337.32
<b>Total New Charges</b>			<b>\$337.32</b>

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CenturyLink, P O Box 91155, Seattle, WA 98111-9255

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: 480-844-0110 160B

For questions, call 1 800 777-9594  
Summary Bill

**New Charges**

	<b>Local and Other Services</b>	
Monthly Charges	285.72	
<b>Taxes, Fees and Surcharges</b>		
Federal Excise at 3%	9.06	
State Sales at 5.6%	11.82	
Regulatory Surcharge at .45%	.96	
County Sales at .7%	1.50	
City Sales at 2%	4.20	
Facility Relocation Cost Recovery Fee at \$.71 per access line	4.26	
State 911 at \$.20 per access line	1.20	
Federal Universal Serv Fund at 21.2%	6.36	
Federal Universal Serv Fund at 21.3774%	9.78	
Arizona Universal Service Fund at \$.02 per line	.12	
Telecommunications Relay Service Fund at 1.1%	2.34	
<b>Subtotal</b>	<b>\$337.32</b>	
<b>Total New Charges</b>		<b>\$337.32</b>

**Local and Other Services**

**Monthly Charges**

Charges from Feb 10 to Mar 09

Quantity	Description	Code	Item Rate	Amount
	<b>Basic Services</b>			
1	Private Business Line	1FB	35.00	35.00
6	Subscriber Line Charge	9ZR	7.62	45.72
6	Access Recovery Charge	9ZR42	5.00	30.00
	<b>Optional Services</b>			
5	Addl Line-Pri Bus Flat	AFK	35.00	175.00
<b>Total Monthly Charges</b>				<b>\$285.72</b>

**Taxes, Fees & Surcharges Summary**

*The detail listed below has been included in the New Charges on this bill.  
This summary is provided as information only.*

	<b>Amount</b>
Federal Excise at 3%	9.06
State Sales at 5.6%	11.82



APOLLO COLLEGE-DEVRY  
 1016TE  
 Bill Date: Feb 10, 2020  
 Account No: 480-844-0110 160B

For questions, call 1 800 777-9594  
**Summary Bill**

**Local and Other Services**

**Taxes, Fees & Surcharges Summary**

	<b>Amount</b>
Regulatory Surcharge at .45% <i>This charge recovers the amount CenturyLink is assessed by the Arizona Corporation Commission. This assessment funds the corporation commission, enabling it to perform its lawful duties.</i>	.96
County Sales at .7%	1.50
City Sales at 2%	4.20
State 911 at \$.20 per access line <i>This surcharge, funds the cost of providing emergency services communications systems in your community.</i>	1.20
Facility Relocation Cost Recovery Fee at \$.71 per access line	4.26
Federal Universal Serv Fund at 21.3774% <i>This charge recovers the amount CenturyLink contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.</i>	9.78
Federal Universal Serv Fund at 21.2% <i>This charge recovers the amount CenturyLink contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.</i>	6.36
Arizona Universal Service Fund <i>This charge recovers the amount CenturyLink remits to the Arizona Corporation Commission. This fund helps keep basic exchange rates affordable in high cost rural areas of the state.</i>	.12
Telecommunication Relay Service Fund at 1.1% <i>This charge funds relay centers that help hearing- and speech-impaired customers make and receive calls.</i>	2.34
<b>Total Taxes, Fees and Surcharges Summary</b>	<b>\$51.60</b>
<b>Total CenturyLink Local and Other Services</b>	<b>\$337.32</b>

<b>CenturyLink New Charges</b>	<b>\$337.32</b>
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**Account Adjustments**

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*The \$337.32 balance has been transferred to your 480 844-0110 account.*

**For Your Information**

Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at 1 800 223-3131, a TTY equipped number.

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: 480-844-0110 160B

For questions, call 1 800 777-9594  
Summary Bill

### For Your Information

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account Number: 480-964-1109 615B

Visit [centurylink.com](http://centurylink.com)

Previous Balance	New Charges	Total Amount Billed
\$ .00	\$238.50	\$238.50

**Account Summary**

New Charges	For questions, call:	Page	
CenturyLink	1 800 777-9594	2	224.88
Long Distance Service	1 800 603-6000	4	13.62
<b>Total New Charges</b>			<b>\$238.50</b>

FEB 24 REC'D

CenturyLink, P O Box 91155, Seattle, WA 98111-9255

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APOLLO COLLEGE-DEVRY
1016TE
Bill Date: Feb 10, 2020
Account No: 480-964-1109 615B

For questions, call 1 800 777-9594
Summary Bill

New Charges

Table with columns: Description, Local and Other Services, Long Distance Service, Total New Charges. Includes items like Monthly Charges, Carrier Computed Charges, Taxes, Fees and Surcharges, and Subtotal.

Local and Other Services

Monthly Charges

Charges from Feb 10 to Mar 09

Table with columns: Quantity, Description, Code, Item Rate, Amount. Lists items like Private Business Line, Subscriber Line Charge, Access Recovery Charge, and Addl Line-Pri Bus Flat.

Taxes, Fees & Surcharges Summary

The detail listed below has been included in the New Charges on this bill.
This summary is provided as information only.

Table with columns: Description, Amount. Lists Federal Excise at 3% and State Sales at 5.6%.



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APOLLO COLLEGE-DEVRY  
 1016TE  
 Bill Date: Feb 10, 2020  
 Account No: 480-964-1109 615B

For questions, call 1 800 777-9594  
 Summary Bill

## Local and Other Services

### Taxes, Fees & Surcharges Summary

	Amount
Regulatory Surcharge at .45% <i>This charge recovers the amount CenturyLink is assessed by the Arizona Corporation Commission. This assessment funds the corporation commission, enabling it to perform its lawful duties.</i>	.64
County Sales at .7%	1.00
City Sales at 2%	2.80
State 911 at \$.20 per access line <i>This surcharge, funds the cost of providing emergency services communications systems in your community.</i>	.80
Facility Relocation Cost Recovery Fee at \$.71 per access line	2.84
Federal Universal Serv Fund at 21.3774% <i>This charge recovers the amount CenturyLink contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.</i>	6.52
Federal Universal Serv Fund at 21.2% <i>This charge recovers the amount CenturyLink contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.</i>	4.24
Arizona Universal Service Fund <i>This charge recovers the amount CenturyLink remits to the Arizona Corporation Commission. This fund helps keep basic exchange rates affordable in high cost rural areas of the state.</i>	.08
Telecommunication Relay Service Fund at 1.1% <i>This charge funds relay centers that help hearing- and speech-impaired customers make and receive calls.</i>	1.56
<b>Total Taxes, Fees and Surcharges Summary</b>	<b>\$34.40</b>
<b>Total CenturyLink Local and Other Services</b>	<b>\$224.88</b>

<b>CenturyLink New Charges</b>	<b>\$224.88</b>
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### Account Adjustments

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*The \$238.50 balance has been transferred to your 480 964-1109 account.*

### For Your Information

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APOLLO COLLEGE-DEVRY
1016TE
Bill Date: Feb 10, 2020
Account No: 480-964-1109 615B

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Summary Bill

For Your Information

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Long Distance Service Customer Service 1 800 603-6000

Long Distance Service Account Summary

Table with 3 columns: Description, Page, Amount. Row 1: Charges For February, 4, 13.62. Row 2: Total Long Distance Service Account Summary, \$13.62.

CenturyLink Long Distance Summary of Charges for February

Your LD Account Balance - CenturyLink Communications, LLC

Table with 2 columns: Description, Amount. Row 1: Current Service Charges, \$9.95. Row 2: Other Fees & Monthly Charges, .01. Row 3: County Franchise Recovery, 2.38. Row 4: Federal Universal Service Fund Cost Recovery Fee, .58. Row 5: Property Surcharge, .55.



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APOLLO COLLEGE-DEVRY  
 1016TE  
 Bill Date: Feb 10, 2020  
 Account No: 480-964-1109 615B

Your LD Account Balance - CenturyLink Communications, LLC

## Other Fees &amp; Monthly Charges

Administrative Expense Fee	.15
<b>Subtotal</b>	<b>\$3.67</b>

<b>Current Total Charges</b>	<b>\$13.62</b>
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## Service Summary of Charges

## DEVRY % INVOICEIQ

Plan/Feature Chrgs	Calls	Min:Sec	Usage Charges	Nonrecur. Charges	Monthly Charges	Total Charges
		0:00	0.00	0.00	9.95	9.95
<b>Total</b>		<b>0:00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$9.95</b>	<b>\$9.95</b>

## Service Detail - Plan/Feature Charges

## DEVRY % INVOICEIQ

Description	Qty.	Period	Nonrecurring Charges	Monthly Charges	Total Charges
CenturyLink Choice MRC	1	JAN 04-FEB 03	0.00	9.95	9.95
<b>Total Plan/Feature Charges</b>			<b>\$0.00</b>	<b>\$9.95</b>	<b>\$9.95</b>

*This Portion of Your Bill Reflects Calls Served By CenturyLink Communications, LLC.*





Page 1 of 5

APOLLO COLLEGE-DEVRY  
 1016TE  
 Bill Date: Feb 10, 2020  
 Account Number: 480-964-3859 355B

Visit [centurylink.com](http://centurylink.com)

Previous Balance	New Charges	Total Amount Billed
\$ .00	\$331.03	\$331.03

**Account Summary**

<b>New Charges</b>	<b>For questions, call:</b>	<b>Page</b>	
CenturyLink	1 800 777-9594	2	305.33
Long Distance Service	1 800 603-6000	4	25.70
<b>Total New Charges</b>			<b>\$331.03</b>

FEB 24 REC'D

CenturyLink, P O Box 91155, Seattle, WA 98111-9255

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For questions, call 1 800 777-9594  
**Summary Bill**

APOLLO COLLEGE-DEVRY  
 1016TE  
 Bill Date: Feb 10, 2020  
 Account No: 480-964-3859 355B

**New Charges**

	Local and Other Services	Long Distance Service	
Monthly Charges	279.53		
Carrier Computed Charges		20.00	
<b>Taxes, Fees and Surcharges</b>			
Federal Excise at 3%	4.53		
State Sales at 5.6%	5.91		
Regulatory Surcharge at .45%	.48		
County Sales at .7%	.75		
City Sales at 2%	2.10		
Facility Relocation Cost Recovery Fee at \$.71 per access line	2.13		
State 911 at \$.20 per access line	.60		
Federal Universal Serv Fund at 21.2%	3.18		
Federal Universal Serv Fund at 21.3774%	4.89		
Arizona Universal Service Fund at \$.02 per line	.06		
Telecommunications Relay Service Fund at 1.1%	1.17		
Carrier Computed Taxes		5.70	
<b>Subtotal</b>	<b>\$305.33</b>	<b>\$25.70</b>	
<b>Total New Charges</b>			<b>\$331.03</b>

**Local and Other Services**

**Monthly Charges**

Charges from Feb 10 to Mar 09

Quantity	Description	Code	Item Rate	Amount
<b>Basic Services</b>				
1	Private Business Line	1FB	35.00	35.00
3	Subscriber Line Charge	9ZR	7.62	22.86
3	Access Recovery Charge	9ZR42	5.00	15.00
<b>Optional Services</b>				
2	Addl Line-Pri Bus Flat	AFK	35.00	70.00
<b>Internet Service</b>				
2	* Internet Cost Recovery Fee	C8RBB	3.99	7.98
2	* Connect Silver	GRLZM	31.88	63.76
2	* High Speed Internet w .NET	NMO5T	24.99	49.98
1	* Static Ip-Block Of 8	S1P5X	14.95	14.95
<b>Total Monthly Charges</b>				<b>\$279.53</b>



APOLLO COLLEGE-DEVRY  
 1016TE  
 Bill Date: Feb 10, 2020  
 Account No: 480-964-3859 355B

For questions, call 1 800 777-9594  
 Summary Bill

## Local and Other Services

### Taxes, Fees & Surcharges Summary

*The detail listed below has been included in the New Charges on this bill.  
 This summary is provided as information only.*

	<b>Amount</b>
Federal Excise at 3%	4 .53
State Sales at 5.6%	5 .91
Regulatory Surcharge at .45%	.48
<i>This charge recovers the amount CenturyLink is assessed by the Arizona Corporation Commission. This assessment funds the corporation commission, enabling it to perform its lawful duties.</i>	
County Sales at .7%	.75
City Sales at 2%	2 .10
State 911 at \$.20 per access line	.60
<i>This surcharge, funds the cost of providing emergency services communications systems in your community.</i>	
Facility Relocation Cost Recovery Fee at \$.71 per access line	2 .13
Federal Universal Serv Fund at 21.3774%	4 .89
<i>This charge recovers the amount CenturyLink contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.</i>	
Federal Universal Serv Fund at 21.2%	3 .18
<i>This charge recovers the amount CenturyLink contributes to the Federal Universal Service Fund. This fund helps keep local phone rates affordable for all Americans.</i>	
Arizona Universal Service Fund	.06
<i>This charge recovers the amount CenturyLink remits to the Arizona Corporation Commission. This fund helps keep basic exchange rates affordable in high cost rural areas of the state.</i>	
Telecommunication Relay Service Fund at 1.1%	1 .17
<i>This charge funds relay centers that help hearing- and speech-impaired customers make and receive calls.</i>	
<b>Total Taxes, Fees and Surcharges Summary</b>	<b>\$25.80</b>
<b>Total CenturyLink Local and Other Services</b>	<b>\$305.33</b>

<b>CenturyLink New Charges</b>	<b>\$305.33</b>
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APOLLO COLLEGE-DEVRY
1016TE
Bill Date: Feb 10, 2020
Account No: 480-964-3859 355B

For questions, call 1 800 777-9594
Summary Bill

Account Adjustments

The detail listed below is provided as information only. The amount has been included on the Summary Bill.

The \$331.03 balance has been transferred to your 480 964-3859 account.

For Your Information

Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at 1 800 223-3131, a TTY equipped number.

Effective February 14, 2020, the late payment charge assessed on unpaid balances for High-Speed Internet will increase to \$15.00 per month. If you have any questions, please call a Customer Care Representative at the telephone number shown in the Manage Your Account or Important Information sections of this bill.

IMPORTANT NOTICE: CenturyLink filed an application (Docket No. T-01051 B-18-0258) to amend the company's maximum tariff rates for certain competitive telecommunications services to comply with Commission orders regarding the Tax Cuts and Jobs Act of 2017 (CenturyLink does not propose to amend current rates). More information about this proceeding, including hearing dates, may be found at www.centurylink.com/legal/arizona, or by entering the Docket No. at https://edocket.azcc.gov/Search/DocketDetailSearch.

Charges for your monthly service are billed one month in advance. CenturyLink should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. In some states you may be assessed a charge for unpaid balances. Your basic telephone service will not be disconnected for non-payment of charges for: (1) CenturyLink Unregulated Services (or other itemized services) identified by an \*, (2) services of other CenturyLink companies, or (3) services of other companies included in your bill. CenturyLink packages of features and the amounts in the Account Summary may include both basic and charges that are not basic.

Third-Party Billing Block

Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink at 800-603-6000 and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.

Long Distance Service

Customer Service

1 800 603-6000

Long Distance Service Account Summary

Table with 3 columns: Description, Page, Amount. Row 1: Charges For February, 5, 25.70. Row 2: Total Long Distance Service Account Summary, \$25.70.



APOLLO COLLEGE-DEVRY  
 1016TE  
 Bill Date: Feb 10, 2020  
 Account No: 480-964-3859 355B

CenturyLink Long Distance Summary of Charges for February

Your LD Account Balance - CenturyLink Communications, LLC

<b>Current Service Charges</b>	<b>\$20.00</b>
<b>Government Fees and Taxes</b>	
State and Local Taxes	.50
Arizona Universal Serv Fund	.02
<b>Subtotal</b>	<b>\$.52</b>
<b>Other Fees &amp; Monthly Charges</b>	
County Franchise Recovery	.02
Federal Universal Service Fund	3.35
Cost Recovery Fee	.82
Property Surcharge	.78
Administrative Expense Fee	.21
<b>Subtotal</b>	<b>\$5.18</b>
<b>Current Total Charges</b>	<b>\$25.70</b>

Service Summary of Charges

DEVRY % INVOICEIQ

Plan/Feature Chrgs	Calls	Min:Sec	Usage Charges	Nonrecur. Charges	Monthly Charges	Total Charges
		0:00	0.00	0.00	20.00	20.00
<b>Total</b>		<b>0:00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$20.00</b>	<b>\$20.00</b>

Service Detail - Plan/Feature Charges

DEVRY % INVOICEIQ

Description	Qty.	Period	Nonrecurring Charges	Monthly Charges	Total Charges
Minimum Usage Fee	1	JAN 04-FEB 03	0.00	20.00	20.00
<b>Total Plan/Feature Charges</b>			<b>\$0.00</b>	<b>\$20.00</b>	<b>\$20.00</b>

*This Portion of Your Bill Reflects Calls Served By CenturyLink Communications, LLC.*





APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account Number: J-602-216-1351 331M  
19.HCXX.135092..MS

Visit [centurylink.com](http://centurylink.com)

Previous Balance	New Charges	Total Amount Billed
\$ .00	\$334.50	\$334.50

**Account Summary**

**New Charges**  
CenturyLink  
**Total New Charges**

**For questions, call:**  
1 800 777-9594

**Page**  
2

334.50  
**\$334.50**

FEB 24 REC'D



APOLLO COLLEGE-DEVRY
1016TE
Bill Date: Feb 10, 2020
Account No: J-602-216-1351 331 M
19.HCXX.135092..MS

For questions, call 1 800 777-9594
Summary Bill

New Charges

Table with 2 columns: Description, Local and Other Services. Rows include Monthly Charges (300.00), Taxes, Fees and Surcharges, State Sales at 5.6% (16.88), Regulatory Surcharge at .45% (1.36), County Sales at .7% (2.10), City Sales at 4.7% (14.16), and Subtotal (\$334.50).

Total New Charges \$334.50

Local and Other Services

Monthly Charges

Charges from Feb 10 to Mar 09
Circuit Information 19.HCXX.135092..MS

Table with 5 columns: Quantity, Description, Code, Item Rate, Amount. Row: 2 Optional Services Chan Term - 1 To 5 Termns T7TGG 150.00 300.00. Total Monthly Charges \$300.00.

Taxes, Fees & Surcharges Summary

The detail listed below has been included in the New Charges on this bill.
This summary is provided as information only.

Table with 2 columns: Description, Amount. Rows include State Sales at 5.6% (16.88), Regulatory Surcharge at .45% (1.36), and County Sales at .7% (2.10). Includes explanatory text for the .45% surcharge.



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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: J-602-216-1351 331M  
19.HCXX.135092..MS

For questions, call 1 800 777-9594  
Summary Bill

## Local and Other Services

### Taxes, Fees & Surcharges Summary

	Amount
City Sales at 4.7%	14.16
<b>Total Taxes, Fees and Surcharges Summary</b>	<b>\$34.50</b>
<b>Total CenturyLink Local and Other Services</b>	<b>\$334.50</b>

<b>CenturyLink New Charges</b>	<b>\$334.50</b>
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## Account Adjustments

*The detail listed below is provided as information only. The amount has been included on the Summary Bill.*

*The \$334.50 balance has been transferred to your 602 216-1351 account.*

## For Your Information

Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at 1 800 223-3131, a TTY equipped number.

Effective February 14, 2020, the late payment charge assessed on unpaid balances for High-Speed Internet will increase to \$15.00 per month. If you have any questions, please call a Customer Care Representative at the telephone number shown in the Manage Your Account or Important Information sections of this bill.

**IMPORTANT NOTICE:** CenturyLink filed an application (Docket No. T-01051B-18-0258) to amend the company's maximum tariff rates for certain competitive telecommunications services to comply with Commission orders regarding the Tax Cuts and Jobs Act of 2017 (CenturyLink does not propose to amend current rates). More information about this proceeding, including hearing dates, may be found at [www.centurylink.com/legal/arizona](http://www.centurylink.com/legal/arizona), or by entering the Docket No. at <https://edocket.azcc.gov/Search/DocketDetailSearch>.

Charges for your monthly service are billed one month in advance. CenturyLink should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. In some states you may be assessed a charge for unpaid balances. Your basic telephone service will not be disconnected for non-payment of charges for: (1) CenturyLink Unregulated Services (or other itemized services) identified by an \*, (2) services of other CenturyLink companies, or (3) services of other companies included in your bill. CenturyLink packages of features and the amounts in the Account Summary may include both basic and charges that are not basic.

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: J-602-216-1351 331M  
19.HCXX.135092..MS

For questions, call 1 800 777-9594  
**Summary Bill**

### **For Your Information**

#### **Third-Party Billing Block**

Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink at 800-603-6000 and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.



APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account Number: 520-696-9093 075B

Visit [centurylink.com](http://centurylink.com)

Previous Balance	New Charges	Total Amount Billed
\$ .00	\$55.98	\$55.98

**Account Summary**

<b>New Charges</b>	<b>For questions, call:</b>	<b>Page</b>	
CenturyLink	1 800 777-9594	2	55.98
<b>Total New Charges</b>			<b>\$55.98</b>

FEB 24 REC'D

CenturyLink, P O Box 91155, Seattle, WA 98111-9255

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: 520-696-9093 075B

For questions, call 1 800 777-9594  
Summary Bill

**New Charges**

	<b>Local and Other Services</b>	
Monthly Charges	55.98	
<b>Subtotal</b>	<b>\$55.98</b>	
<b>Total New Charges</b>		<b>\$55.98</b>

**Local and Other Services**

**Monthly Charges**

Charges from Feb 10 to Mar 09

Quantity	Description	Code	Item Rate	Amount
	<b>Internet Service</b>			
1	* Internet Cost Recovery Fee	C8RBB	3.99	3.99
1	* Connect Silver	GRLZS	42.00	42.00
1	* High Speed Internet w .NET	NMO4T	9.99	9.99
<b>Total Monthly Charges</b>				<b>\$55.98</b>

**Total CenturyLink Local and Other Services** **\$55.98**

<b>CenturyLink New Charges</b>	<b>\$55.98</b>
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**Account Adjustments**

*The detail listed below is provided as information only. The amount has been included on the Summary Bill.*

*The \$55.98 balance has been transferred to your 520 696-9093 account.*

**For Your Information**

Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at 1 800 223-3131, a TTY equipped number.

Effective February 14, 2020, the late payment charge assessed on unpaid balances for High-Speed Internet will increase to \$15.00 per month. If you have any questions, please call a Customer Care Representative at the telephone number shown in the Manage Your Account or Important Information sections of this bill.



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APOLLO COLLEGE-DEVRY  
1016TE

Bill Date: Feb 10, 2020

Account No: 520-696-9093 075B

For questions, call 1 800 777-9594  
Summary Bill

### For Your Information

**IMPORTANT NOTICE:** CenturyLink filed an application (Docket No. T-01051B-18-0258) to amend the company's maximum tariff rates for certain competitive telecommunications services to comply with Commission orders regarding the Tax Cuts and Jobs Act of 2017 (CenturyLink does not propose to amend current rates). More information about this proceeding, including hearing dates, may be found at [www.centurylink.com/legal/arizona](http://www.centurylink.com/legal/arizona), or by entering the Docket No. at <https://edocket.azcc.gov/Search/DocketDetailSearch>.

Charges for your monthly service are billed one month in advance. CenturyLink should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. In some states you may be assessed a charge for unpaid balances. Your basic telephone service will not be disconnected for non-payment of charges for: (1) CenturyLink Unregulated Services (or other itemized services) identified by an \*, (2) services of other CenturyLink companies, or (3) services of other companies included in your bill. CenturyLink packages of features and the amounts in the Account Summary may include both basic and charges that are not basic.

#### Third-Party Billing Block

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account Number: 480-964-1881 929B

Visit [centurylink.com](http://centurylink.com)

Previous Balance	New Charges	Total Amount Billed
\$ .00	\$169.89	\$169.89

**Account Summary**

<b>New Charges</b>	<b>For questions, call:</b>	<b>Page</b>	
CenturyLink	1 800 777-9594	2	169.89
<b>Total New Charges</b>			<b>\$169.89</b>

FEB 24 REC'D

CenturyLink, P O Box 91155, Seattle, WA 98111-9255

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APOLLO COLLEGE-DEVRY
1016TE
Bill Date: Feb 10, 2020
Account No: 480-964-1881 929B

For questions, call 1 800 777-9594
Summary Bill

New Charges

Table with 2 columns: Description, Local and Other Services. Rows include Monthly Charges (169.89), Subtotal (\$169.89), and Total New Charges (\$169.89).

Local and Other Services

Monthly Charges

Charges from Feb 10 to Mar 09

Table with 5 columns: Quantity, Description, Code, Item Rate, Amount. Lists charges for Internet Service (C8RBB, 3.99), Broadband 20M (EHXHC, 130.00), Office Basic (NMO77, 15.00), Static Ip Address (S1P1X, 5.95), and Static Ip-Block Of 8 (S1P5X, 14.95).

Total Monthly Charges \$169.89

Total CenturyLink Local and Other Services \$169.89

Summary box: CenturyLink New Charges \$169.89

Account Adjustments

The detail listed below is provided as information only. The amount has been included on the Summary Bill.

The \$169.89 balance has been transferred to your 480 964-1881 account.

For Your Information

Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at 1 800 223-3131, a TTY equipped number.

Effective February 14, 2020, the late payment charge assessed on unpaid balances for High-Speed Internet will increase to \$15.00 per month. If you have any questions, please call a Customer Care Representative at the telephone number shown in the Manage Your Account or Important Information sections of this bill.



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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: 480-964-1881 929B

For questions, call 1 800 777-9594  
**Summary Bill**

### For Your Information

**IMPORTANT NOTICE:** CenturyLink filed an application (Docket No. T-01051B-18-0258) to amend the company's maximum tariff rates for certain competitive telecommunications services to comply with Commission orders regarding the Tax Cuts and Jobs Act of 2017 (CenturyLink does not propose to amend current rates). More information about this proceeding, including hearing dates, may be found at [www.centurylink.com/legal/arizona](http://www.centurylink.com/legal/arizona), or by entering the Docket No. at <https://edocket.azcc.gov/Search/DocketDetailSearch>.

Charges for your monthly service are billed one month in advance. CenturyLink should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. In some states you may be assessed a charge for unpaid balances. Your basic telephone service will not be disconnected for non-payment of charges for: (1) CenturyLink Unregulated Services (or other itemized services) identified by an \*, (2) services of other CenturyLink companies, or (3) services of other companies included in your bill. CenturyLink packages of features and the amounts in the Account Summary may include both basic and charges that are not basic.

### Third-Party Billing Block

Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink at 800-603-6000 and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.





APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account Number: J-480-412-0951 474M  
19.UHXX.001042..MS

Visit [centurylink.com](http://centurylink.com)

Previous Balance	New Charges	Total Amount Billed
\$ .00	\$276.10	\$276.10

**Account Summary**

<b>New Charges</b>	<b>For questions, call:</b>	<b>Page</b>	
CenturyLink	1 800 777-9594	2	276.10
<b>Total New Charges</b>			<b>\$276.10</b>

FEB 24 REC'D

CenturyLink, P O Box 91155, Seattle, WA 98111-9255

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: J-480-412-0951 474M  
19.UHXX.001042..MS

For questions, call 1 800 777-9594  
Summary Bill

**New Charges**

	<b>Local and Other Services</b>	
Monthly Charges	253.80	
<b>Taxes, Fees and Surcharges</b>		
State Sales at 5.6%	14.28	
Regulatory Surcharge at .45%	1.14	
County Sales at .7%	1.78	
City Sales at 2%	5.10	
<b>Subtotal</b>	<b>\$276.10</b>	
<b>Total New Charges</b>		<b>\$276.10</b>

**Local and Other Services**

**Monthly Charges**

Charges from Feb 10 to Mar 09  
Circuit Information 19.UHXX.001042..MS

Quantity	Description	Code	Item Rate	Amount
	<b>Optional Services</b>			
2	Chan Term - 1 To 5 Terms	T7TGG	126.90	253.80
<b>Total Monthly Charges</b>				<b>\$253.80</b>

**Taxes, Fees & Surcharges Summary**

*The detail listed below has been included in the New Charges on this bill.  
This summary is provided as information only.*

	<b>Amount</b>
State Sales at 5.6%	14.28
Regulatory Surcharge at .45%	1.14
<i>This charge recovers the amount CenturyLink is assessed by the Arizona Corporation Commission. This assessment funds the corporation commission, enabling it to perform its lawful duties.</i>	
County Sales at .7%	1.78



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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: J-480-412-0951 474M  
19.UHXX.001042..MS

For questions, call 1 800 777-9594  
Summary Bill

### Local and Other Services

### Taxes, Fees & Surcharges Summary

	Amount
City Sales at 2%	5.10
<b>Total Taxes, Fees and Surcharges Summary</b>	<b>\$22.30</b>
<b>Total CenturyLink Local and Other Services</b>	<b>\$276.10</b>

<b>CenturyLink New Charges</b>	<b>\$276.10</b>
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### Account Adjustments

*The detail listed below is provided as information only. The amount has been included on the Summary Bill.*

*The \$276.10 balance has been transferred to your 480 412-0951 account.*

### For Your Information

Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at 1 800 223-3131, a TTY equipped number.

Effective February 14, 2020, the late payment charge assessed on unpaid balances for High-Speed Internet will increase to \$15.00 per month. If you have any questions, please call a Customer Care Representative at the telephone number shown in the Manage Your Account or Important Information sections of this bill.

**IMPORTANT NOTICE:** CenturyLink filed an application (Docket No. T-01051B-18-0258) to amend the company's maximum tariff rates for certain competitive telecommunications services to comply with Commission orders regarding the Tax Cuts and Jobs Act of 2017 (CenturyLink does not propose to amend current rates). More information about this proceeding, including hearing dates, may be found at [www.centurylink.com/legal/arizona](http://www.centurylink.com/legal/arizona), or by entering the Docket No. at <https://edocket.azcc.gov/Search/DocketDetailSearch>.

Charges for your monthly service are billed one month in advance. CenturyLink should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. In some states you may be assessed a charge for unpaid balances. Your basic telephone service will not be disconnected for non-payment of charges for: (1) CenturyLink Unregulated Services (or other itemized services) identified by an \*, (2) services of other CenturyLink companies, or (3) services of other companies included in your bill. CenturyLink packages of features and the amounts in the Account Summary may include both basic and charges that are not basic.

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: J-480-412-0951 474M  
19.UHXX.001042..MS

For questions, call 1 800 777-9594  
Summary Bill

### For Your Information

#### Third-Party Billing Block

Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink at 800-603-6000 and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.



APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account Number: 480-835-8070 652B

Visit [centurylink.com](http://centurylink.com)

Previous Balance	New Charges	Total Amount Billed
\$ .00	\$70.93	\$70.93

**Account Summary**

<b>New Charges</b>	<b>For questions, call:</b>	<b>Page</b>	
CenturyLink	1 800 777-9594	2	70.93
<b>Total New Charges</b>			<b>\$70.93</b>

FEB 24 REC'D

CenturyLink, P O Box 91155, Seattle, WA 98111-9255

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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: 480-835-8070 652B

For questions, call 1 800 777-9594  
Summary Bill

**New Charges**

	Local and Other Services	
Monthly Charges	70.93	
<b>Subtotal</b>	<b>\$70.93</b>	
<b>Total New Charges</b>		<b>\$70.93</b>

**Local and Other Services**

**Monthly Charges**

Charges from Feb 10 to Mar 09

Quantity	Description	Code	Item Rate	Amount
	<b>Internet Service</b>			
1	* Internet Cost Recovery Fee	C8RBB	3.99	3.99
1	* Connect Silver	GRLZS	42.00	42.00
1	* High Speed Internet w .NET	NMO4T	9.99	9.99
1	* Static Ip-Block Of 8	S1P5X	14.95	14.95
<b>Total Monthly Charges</b>				<b>\$70.93</b>

**Total CenturyLink Local and Other Services** **\$70.93**

<b>CenturyLink New Charges</b>	<b>\$70.93</b>
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**Account Adjustments**

*The detail listed below is provided as information only. The amount has been included on the Summary Bill.*

*The \$70.93 balance has been transferred to your 480 835-8070 account.*

**For Your Information**

Customers using Teletype (TTY) devices can direct their inquiries to CenturyLink at 1 800 223-3131, a TTY equipped number.

Effective February 14, 2020, the late payment charge assessed on unpaid balances for High-Speed Internet will increase to \$15.00 per month. If you have any questions, please call a Customer Care Representative at the telephone number shown in the Manage Your Account or Important Information sections of this bill.



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APOLLO COLLEGE-DEVRY  
1016TE  
Bill Date: Feb 10, 2020  
Account No: 480-835-8070 652B

For questions, call 1 800 777-9594  
Summary Bill

### For Your Information

**IMPORTANT NOTICE:** CenturyLink filed an application (Docket No. T-01051B-18-0258) to amend the company's maximum tariff rates for certain competitive telecommunications services to comply with Commission orders regarding the Tax Cuts and Jobs Act of 2017 (CenturyLink does not propose to amend current rates). More information about this proceeding, including hearing dates, may be found at [www.centurylink.com/legal/arizona](http://www.centurylink.com/legal/arizona), or by entering the Docket No. at <https://edocket.azcc.gov/Search/DocketDetailSearch>.

Charges for your monthly service are billed one month in advance. CenturyLink should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. In some states you may be assessed a charge for unpaid balances. Your basic telephone service will not be disconnected for non-payment of charges for: (1) CenturyLink Unregulated Services (or other itemized services) identified by an \*, (2) services of other CenturyLink companies, or (3) services of other companies included in your bill. CenturyLink packages of features and the amounts in the Account Summary may include both basic and charges that are not basic.

### Third-Party Billing Block

Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink at 800-603-6000 and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.

