



1025 Eldorado Blvd., Broomfield, CO 80021

ATTN: SAN JOAQUIN VALLEY COLLEGE  
ADTALEM GLOBAL EDUCATION  
3828 W CALDWELL AVE  
VISALIA CA 93277

Invoice of Global Crossing Telecommunications, Inc., a CenturyLink company

**Invoice**

Billing Account Number **0205324257**  
Invoice Number 90632293  
Payment Due April 23, 2020  
Invoice Date March 24, 2020

**How to reach CenturyLink:**  
**877-453-8353**  
**Billing@centurylink.com**

**Manage your services your way**

Manage your services online! View and pay your invoice, manage repair tickets, check order status and much more. To log in or register, go to [www.centurylink.com/business/login](http://www.centurylink.com/business/login).

You can also manage your invoices online with paperless billing to save both paper and time.

**Bill-At-A-Glance**

Previous Statement Balance	1,604.48
Payments	0.00
Credits/Adjustments	0.00
Amount Past Due	1,604.48
Current Charges	1,604.48
<b>Total Amount Due</b>	<b>USD 3,208.96</b>

*Your invoice reflects an amount past due. If you have not already done so, please pay **total amount due** in accordance with your payment terms.*

**News You Can Use**

Control Center/MyLevel3 gives you the ability to view, download, validate and analyze your invoices, manage billing disputes and requests, and pay your bills online. And with the new intuitive dashboard design, you have instant access to all of these features directly from your homepage. Visit [www.centurylink.com/business/login](http://www.centurylink.com/business/login) today to learn more about all of the ways Control Center/MyLevel3 can help make your billing process faster and easier than ever before.



WIRE TRANSFER INFORMATION:  
Wells Fargo Bank  
Account#4945097467  
ABA# 121 000 248  
SWIFT# WFBUS6S

Pay your bill online at: [www.centurylink.com/business/login](http://www.centurylink.com/business/login)

Level 3 Communications, LLC  
PO Box 910182  
Denver, CO 80291-0182

**Remittance - We appreciate your business!**

Name ADTALEM GLOBAL EDUCATION  
Billing Account Number 0205324257 1  
Invoice Number 90632293  
Payment Due **April 23, 2020**

**Total Amount Due USD 3,208.96**

Amount Enclosed:

Grid for amount enclosed: 10 columns, 1 row

- Detach and enclose this portion with your payment
- Make check payable to Level 3 Communications, LLC
- Write the invoice number on the check
- Mail check to address noted in this Remittance section

**1. What is PICC?**

PICC can also be called Carrier Line Charge. The Federal Communications Commission (FCC) mandated that all long distance companies pay the local telephone company a monthly PICC on most of your telephone lines. This charge is passed to you and may increase or decrease from time to time.

**2. What is the Federal Universal Service Fund Surcharge?**

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural healthcare facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

**3. What is the Cost Recovery Fee?**

A Cost Recovery Fee allows CenturyLink to recover regulatory fees and expenses incurred by CenturyLink such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

**4. What is the Property Surcharge?**

A Property Surcharge allows CenturyLink to recover a portion of the property tax it pays to state and local jurisdictions.

**5. What is the customer portal?**

The customer portal provides you with convenient and secure billing options. You can:

- View, download and analyze your CenturyLink invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Need access to the portal? Visit [www.centurylink.com/business/login](http://www.centurylink.com/business/login) for more information on how to register. For any questions related to the portal, email [PortalAccess@centurylink.com](mailto:PortalAccess@centurylink.com) or call 877-453-8353.

**6. When is my invoice available online?**

You can view your invoice in the customer portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

**7. What is a Prorate?**

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

**8. When is my invoice due?**

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

**GC Telecommunications, Inc. federal tax ID #36-3098226; GC Local Services, Inc. federal tax ID #38-3273802**

**9. How will credits appear on my invoice?**

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

**10. What is a Payphone Surcharge?**

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

**11. What is a Minimum Usage Charge?**

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

**12. How do I submit a dispute?**

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 877-453-8353, through the customer portal or [Care.inquiry@centurylink.com](mailto:Care.inquiry@centurylink.com). CenturyLink must be notified and receive a written explanation for the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed.

Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

**13. How do I submit a disconnect request?**

Customer initiated disconnect requests can be submitted through

[www.centurylink.com/business/login](http://www.centurylink.com/business/login) or [www.centurylink.com/business/help/customer-center/requesting-disconnects.html](http://www.centurylink.com/business/help/customer-center/requesting-disconnects.html)

Go to Products & Services > Order Status to submit your new request. The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise.

Any subsequent requests for assistance or questions can be emailed directly to [disconnects@centurylink.com](mailto:disconnects@centurylink.com).

**14. How do I use the Telecommunication Relay Service (TRS)?**

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>

**Level 3 Communications, LLC Tax ID: GST/HST#: 84539 3941 RT 0001 QST#: 1214162918**

If you have questions or concerns about your service or charges, please call a CenturyLink representative at the telephone number on this billing statement. If you are unable to resolve a billing dispute, and to avoid having service turned off while you wait for the outcome of a complaint you may submit a complaint to the California Public Utilities Commission (CPUC) by contacting us them Online at <http://www.cpuc.ca.gov/complaints/>, or by Telephone at 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday), or by Mail at California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102.

If you have limitations hearing or speaking, dial 711 or dial one of the following toll-free language-specific numbers below to be routed to the California Relay Service provider: For TTY/VCO/HCO to Voice calls in English dial 1-800-735-2929 or TTY/VCO/HCO to Voice calls or Voice to TTY/VCO/HCO calls in Spanish dial 1-800-855-3000. For Voice to TTY/VCO/HCO calls in English dial 1-800-735-2922. From or to Speech to Speech call in either English or Spanish call 1-800-854-7784.

Note: The California Public Utilities Commission handles complaints of both interstate and intrastate unauthorized carrier changes ("slamming"). The California Public Utilities Commission consumer protection rules are available online, at [www.cpuc.ca.gov](http://www.cpuc.ca.gov)

**ADTALEM GLOBAL EDUCATION**
**CHARGE SUMMARY**

Recurring Charges	1,500.00
Non-Recurring Charges	0.00
Usage Charges	0.00
Taxes, Fees and Surcharges	104.48
<b>Total Current Charges USD*</b>	<b>1,604.48</b>

\*Total Current Charges USD excludes finance charges

**AGING**

Current	3,208.96
0-30 Days	0.00
31-60 Days	0.00
61-90 Days	0.00
Over 90 Days	0.00
<b>Amount Due</b>	<b>3,208.96</b>

**OUTSTANDING BALANCE**

Invoice Date	Invoice Number	Invoice Amount	Credits/ Adjustments	Payments	Finance Charges	Total Amount Due USD
Feb 24, 2020	89681332	1,604.48	0.00	0.00	0.00	1,604.48
Mar 24, 2020	90632293	1,604.48	0.00	0.00	0.00	1,604.48
		<b>3,208.96</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>3,208.96</b>

**TAXES, FEES AND SURCHARGES**

	Federal / International	State	County	City	Other	Total
<b>Fees and Surcharges</b>						
Property Surcharge	0.00	83.24	0.00	0.00	0.00	83.24
Franchise Cost Recovery	0.00	0.38	1.77	19.09	0.00	21.24
<b>Total Fees and Surcharges</b>	<b>0.00</b>	<b>83.62</b>	<b>1.77</b>	<b>19.09</b>	<b>0.00</b>	<b>104.48</b>
<b>Total Taxes, Fees and Surcharges</b>	<b>0.00</b>	<b>83.62</b>	<b>1.77</b>	<b>19.09</b>	<b>0.00</b>	<b>104.48</b>

**PRODUCT SUMMARY**

Product	Amount	Taxes, Fees, Surcharges	Total	
Infrastructure and Facilities Services	Recurring Charges	1,500.00	104.48	1,604.48
<b>Total Current Charges</b>		<b>1,500.00</b>	<b>104.48</b>	<b>1,604.48</b>



**ADTALEM GLOBAL EDUCATION**

**SERVICE LEVEL ACTIVITY**

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
<b>0205324257</b>						
<b>DV0002-A</b>	<b>Professional Services</b>	Loc A: 1001 W. SOUTHERN AVE, SUITE 130, MESA, AZ				
	Internet Access - Cable	MRC Mar 24, 2020 - Apr 23, 2020	1	375.00	21.15	396.15
		<b>Total DV0002-A</b>		<b>375.00</b>	<b>21.15</b>	<b>396.15</b>
<b>DV0004-A</b>	<b>Professional Services</b>	Loc A: 8503 N 27TH AVE, PHOENIX, AZ				
	Internet Access - Cable	MRC Mar 24, 2020 - Apr 23, 2020	1	375.00	21.34	396.34
		<b>Total DV0004-A</b>		<b>375.00</b>	<b>21.34</b>	<b>396.34</b>
<b>DV0007-A</b>	<b>Professional Services</b>	Loc A: 201 N. BONITA, TUCSON, AZ				
	Internet Access - Cable	MRC Mar 24, 2020 - Apr 23, 2020	1	375.00	20.96	395.96
		<b>Total DV0007-A</b>		<b>375.00</b>	<b>20.96</b>	<b>395.96</b>
<b>DV0086-A</b>	<b>Professional Services</b>	Loc A: 2004 LLOYD CENTER, 3RD FLOOR, PORTLAND, OR				
	Internet Access - Cable	MRC Mar 24, 2020 - Apr 23, 2020	1	375.00	41.03	416.03
		<b>Total DV0086-A</b>		<b>375.00</b>	<b>41.03</b>	<b>416.03</b>
<b>Total 0205324257</b>				<b>1,500.00</b>	<b>104.48</b>	<b>1,604.48</b>