## NINA M. MUNGCAL

## **SUMMARY OF QUALIFICATIONS**

- Strong technical skills with the facilities to quickly gain proficiency in new software and technology with limited instruction
- · Ability to independently prioritize and accomplish a multiple array of competing tasks
- · Highly organized with a meticulous attention to detail
- Excellent customer service skills, with the ability to employ tact and diplomacy in dealing effectively with diverse populations

# **EDUCATION** UNIVERSITY OF CALIFORNIA, BERKELEY, Bachelor of Arts, May 2005

#### **EMPLOYMENT HISTORY**

San Joaquin Valley College, Modesto, CA San Joaquin Valley College, Rancho Cordova, CA 12/2009 – Current 09/2008 – 12/2009

# Registrar & Transcript Evaluator

- Build and maintain course/room scheduling, collaborating with Academic Dean & Program/Division Managers to schedule full- and part-time faculty
- Evaluate transcripts for all SJVC campuses for potential transfer of credit and/or the satisfaction of programmatic admissions pre-requisite courses
- · Perform regular audits to ensure accuracy of student records data
- · Facilitate student reenrollment and campus transfer processes
- Maintain in-school and out-of-school students' permanent academic records, utilizing imaging software to convert all physical files to electronic format
- · Prepare summary reports on student census data for campus management team
- · Perform all duties outlined in Registrar Assistant position below

San Joaquin Valley College, Rancho Cucamonga, CA

08/2007 - 08/2008

## **Registrar Assistant**

- · Audit and process new student enrollments
- · Monitor daily attendance, ensuring accurate and timely attendance posting by instructors
- · Process student status updates (i.e. leaves of absence, graduates, drops, and terminations)
- Perform term-end academic progress evaluations
- · Schedule failed courses for retake and monitor completion of Incomplete grades
- Evaluate transcripts for transfer credit

San Joaquin Valley College, Rancho Cucamonga, CA

09/2006 - 08/2007

### Financial Aid Clerk

- · Researched and assisted Financial Aid Manager in reconciling past due Title IV funding
- · Collected on past due in-school student payments
- · Scheduled Title IV financial aid

### **COMPUTER SKILLS**

- · Proficient in Microsoft Office Suite (Word, Excel, Outlook, PowerPoint)
- Typing speed: 70+ wpm