

SJVC Institutional Scorecard

		*Frequency	Results Completed Period	Indicator	2014 Target
	Objective	Measure			
Our Success	Increased SJVC Presence	Census	M		(#)
	Ensure Financial Stability	Financial Responsibility Ratio	Q		(#)
		90:10	Q		(%)
		Campuses Operating within Budget	Mo		(#)
Student Success	Achieve Student Academic Success	Graduation	Q		65%
		Licensure	Q		100%
	Achieve Graduate Professional Success	Placement	M		75%
		CDR Projection	Q		(?)
Quality Education	Build Responsive Campus & Program Development	Development Opportunities Evaluated by SM	Q		2
		New Sources of Revenue	Q		(#)
		Revenue from New Sources	Q		(%)
	Enroll Capable Applicants	Starts	M		100%
		5-Week Success Rate	M		90%
	Achieve Effective Program Review	Program Review Score	Mo		14
		Action Items Completed On-time	Mo		85%
	Achieve Student Learning Outcomes	Courses with Full Mastery Assessment	M		90%
		Master Assessment Learning Outcome Achievement	M		80%
	Ensure Effective Resource Allocation	Cost per Session per Program / (LO Achievement + Grad Rate)	Mo		(%)
		Cost per Campus / CSI (Grad Survey + ILO Survey + Referrals)	Mo		(%)
	Develop Operational Efficiency	Administrative Costs	M		(%)
		Operational Efficiencies Achieved	Mo		(#)
		Programs Achieving Margin Target	M		(%)
	Develop & Secure Employers	Develop New Employers	Q		40%
		Service Level to Employers	M		50%
	Secure & Maintain Accreditation & Approvals	Program(s) Health	Mo		(?)
		Submission Approved	Mo		(?)
Approvals in Good Standing		Mo		(?)	
Employee Success	Develop Strategic Competencies	Human Capital Readiness	Mo		(%)
	Create Individual Goal Alignment	Employees with Objectives Aligned with Strategic Objectives	Mo		90%
	Utilize Business Intelligence	Frequency of Report Utilization by Staff Category	Mo		(%)
		MWS Decisions Supported with Data	Mo		75%

Last update: mm/dd/yyyy

Frequency Key

- W: Week
- Mo: Month
- M: Module
- T: Term
- Q: Quarter
- Si: Semi-Annual

Filters in determining measures:

1. **Strategic.** Does the measure track progress toward achieving the objective?
2. **Actionable.** Will you be able to do anything about it? Will it help you make decisions?
3. **Operational.** Is it something you are able to collect? Can people understand it and do they believe it?
4. **Economical.** Is the cost of collecting the information feasible?