

San Joaquin Valley College
STUDENT SERVICES ASSESSMENT PLAN
 To be revised at each Program Review

Program: Student Services

Date: September 27, 2018

ASSESSMENT PROCESS

<u>Library and Learning Resource Center Assessment Methods</u> Describe the tools and/or evaluation methods used to collect the evidence of student unit outcomes (SUOs). <ul style="list-style-type: none"> • Criteria are rubrics, skill sheets or other tools used to determine whether the outcome has been met. • Achievement level describes the expected achievement level of the SUO (e.g. 70%); this is a calculated average of all tools/methods. 				
SUOs	Assessment or Evaluation Method	Criteria (Rubric)	Achievement Target	Data Collection Method (if not done through eCourses)
LLRC-SUO 1	Librarian instruction	Workshop data	Increase the number of presentations to 150 by the final year of the next review period.	LLRC reports
	Surveys	LLRC survey data from Institutional and/or Student Services survey	80% or more respondents agree or strongly agree.	Institutional Survey and Student Services Survey
LLRC-SUO 2	Reference interactions	Gate Count form	5% of library visits will consist of reference interactions by the time of the next review	LLRC reports

San Joaquin Valley College
STUDENT SERVICES ASSESSMENT PLAN

To be revised at each Program Review

	Institutional Survey Data		80% or more survey participants respond positively to question	Institutional Surveys
LLRC-SUO 3	Collection statistics	Growth in leisure resources and materials (such as fiction, non-fiction, personal, professional, and academic development)	1% increase in leisure resources each year by the next review	Destiny Reports
	Library website	Usage for career training, financial literacy, and information literacy resources	Establish a baseline of usage in 2019 and increase by 1% each year by the next review	Brightspace Analytics and LIRN reports
LLRC-SUO 3	Circulation statistics	eBook circulations	2% overall increase in ebook circulations by the next review	LIRN & eBook Central reports
	LIRN usage	Electronic database usage reports	2% overall increase of usage by next review	LIRN reports