

BP5 STUDENT SERVICES UNIT REVIEWS

The Board requires student support service departments to undergo a review every four years. The review process will involve key department staff who will come together to evaluate a wide range of department and institutional outcome data in order to reflect upon the department's contribution to student learning and achievement of the mission. Results will be used to improve and enhance services provided to students and employees.

The Senior Management is responsible for ensuring that the student support service units under their supervision are reviewed as scheduled. They may delegate any powers and duties entrusted to them, but will be specifically responsible to the President for the execution of such delegated powers and duties.

The President shall provide the Board with a report highlighting the results of each Student Service Unit Review.

The review process will be evaluated regularly to assure its effectiveness and to identify any necessary improvements or modifications.