

SERVICE UNIT LEARNING OUTCOMES

<u>Student Center/MyLabs Unit Outcomes</u>	
Service Unit Outcomes (SUOs) are statements describing what a student services employee will be able to demonstrate throughout a student's educational program.	
SUO 1	Assess understanding of foundational Math and English concepts of all entry-level students.
SUO 2	Measure the improvement made by students in their understanding of foundational Math and English concepts after MyLabs Study Plan completion and their subsequent readiness to now successfully complete MTH121 and ENG121 courses
SUO 3	Examine the results of students' perception of a recognizable difference in their confidence and ability to understand foundational Math and English concepts
SUO 4	Support of student development, course completion success by lowering student drops, withdrawals, and failures, and institutional goals for student professionalism, through the use of clearly communicated timelines and percentage achievement goals for MyLabs Study Plan completion
Chair	Karen Roseberry
Committee Members	Tamara Earnhardt, Sarah Hicken, Amy Li, Curtis McNeil, and Monique Silva. (For short time Patrick Krebs was also on the committee, but he had to step off due to some additional tasks that came his way.)

<u>Career Services Unit Outcomes</u>	
Service Unit Outcomes (SUOs) are statements describing what a student services employee will be able to demonstrate throughout a student's educational program.	
SUO 1	Provide appropriate job search instruction
SUO 2	Provide appropriate job search assistance
SUO 3	Partner with programmatic certification liaisons to increase students taking and passing certification and licensure exams
SUO 4	Achieves institutional graduate placement goals
SUO 5	Create opportunities for employers to provide input during an instructional program review
Chair	Devon Dilly
Committee Members	Kim Soares, Susan Hernandez, Raul Ponce, Alaine Johnson, Brandi Hammons

Personal Service Unit Outcomes

Service Unit Outcomes (SUOs) are statements describing what a student services employee will be able to demonstrate throughout a student’s education program.

SUO 1	Provide resources and support systems to assist students with academic, professional, and personal needs
SUO 2	Train students to access and utilize information for academic, personal, professional, or vocational purposes
SUO 3	Provide students with professional growth opportunities
Chair	Lizzy Francis
Committee Members	

SERVICE UNIT LEARNING OUTCOMES

Library and Learning Resource Center Unit Outcomes

Service Unit Outcomes (SUOs) are statements describing what a student services employee will be able to demonstrate throughout a student’s educational program.

SUO 1	Train faculty and students to successfully navigate through available resources to locate a variety of materials for their coursework
SUO 2	Provide training resources and instructional support that will help students develop information literacy skills
SUO 3	Develop and maintain library resources that adequately support users’ information needs.
Chair	Natalia Dominguez
Committee Members	Erin Schlanger, Rochelle McEvoy, DaShannon Mason, Bryan Hurlburt, John Hall