Job Title: Chief Administrative Officer

Department: Senior Management Reports To: CEO / President Classification: Full-time, Exempt

Summary: The Chief Administrative Officer (CAO) collaborates with the CEO and Senior Management team to lead the institution in fulfilling its mission and achieving strategic objectives. The CAO has direct responsibility for Growth and Development, Enrollment Services, and Graduate Services.

Essential Duties and Responsibilities:

- Work with the CEO and Senior Management team to develop and execute institutional strategy
- Support the CEO in administrative leadership of the Senior Management team
- Lead the growth and development efforts for the institution; driving expansion and innovation in program offerings and markets served
- Supervise the Enrollment Services efforts for the institution; leading the marketing communications, contact center operations and admissions teams to serve prospective students and enroll capable applicants
- Guide the Graduate Services efforts for the institution; developing policy and practice to ensure effective support of graduates and achieve placement rate standards
- Performs other duties as assigned.

Supervisory Responsibilities: Directly supervises the Associate Vice President and the Corporate Directors for Communications, Contact Center Operations, Admissions, and Graduate Services. Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring, and training employees; planning, assigning and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving problems.

Competency: To perform the job successfully, an individual should demonstrate the following competencies:

Core Competencies

<u>Integrity</u> – Acts in a way that demonstrates personal integrity; serves as a positive example of why others should trust the motives of the organization; views self as a reflection of the organization by following through on commitments and accepting ownership of mistakes; leaves others with the clear impression that integrity is a core organization value.

<u>Professionalism</u> – Approaches others in a tactful manner; reacts well under pressure; treats others with respect and consideration regardless of their status or position; accepts responsibility for own actions; follows through on commitments.

<u>Adaptability</u> – Adapts to changes in the work environment; manages competing demands; changes approach or method to best fit the situation; able to deal with frequent change, delays, or unexpected events.

<u>Organizational Support</u> – Follows policies and procedures; completes projects and tasks correctly and on time; supports organizations goals and values.

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<u>Communication</u> – Communicates effectively and appropriately; uses good judgment as to what to communicate to whom as well as the best way to get that accomplished; speaks in clear and credible manner, selecting the right tone for the situation and audience; listens to others and allows them to make their point.

Job Competencies

<u>Deploy and Align</u> – Translates company strategies and objectives into concrete performance and improvement goals for the function, department or unit and actively participates in reviews and discussions to assure plans and progress have the needed business impact.

<u>Develop Strategy</u> – Grasps the demands and threats that conditions and trends in the environment create for the company and responds by focusing the function, department or unit on the critical few improvements in performance and capability needed for long-term success. Considers the needs and objectives of the business as a whole and is able to focus on priorities beyond his or her own or those of the immediate group.

<u>Facilitate and Influence</u> – Takes leadership in the organization when appropriate by engaging others in sound processes for thinking through problems and issues and by advocating consistency with company values and policies in decision making and relationships.

Qualifications: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

<u>Education and/or Experience</u> – Master's degree (MA/MS) from four-year accredited college or university; or 5 years related experience and/or training; or equivalent combination of education and experience.

<u>Language Skills</u> – Ability to read, analyze and interpret common technical journals, financial reports and legal documents; ability to respond to common inquiries or complaints from employees and students, regulatory agencies, or members of the business community; ability to write presentations and handbooks for publication that conform to prescribed style and format; ability to effectively present information to top management, employees, students and/or board of directors.

<u>Mathematical Skills</u> – Ability to work with mathematical concepts such as probability and statistical inference; ability to apply concepts such as fractions, percentages, ratios and proportions to practical situations.

Reasoning Ability – Ability to define problems, collect data, establish facts, and draw valid conclusions; ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

<u>Computer Skills</u> – To perform this job successfully, an individual should have knowledge of Microsoft Office; Word, Excel, PowerPoint, Access and Outlook; and master proprietary software used in student and employee records.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit, use hands to finger, handle, or feel; reach with hands and arms; talk and hear. The employee is frequently required to walk. The employee is occasionally required to stand; climb or balance and stoop, kneel, crouch, or crawl. The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds.

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Work Environment: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate.

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Job Title: Chief Financial Officer

Department: Accounting Reports To: Board of Directors Classification: Full-time, Exempt

Summary: The Chief Financial Officer creates systems, reporting formats, policies and procedures related to budgeting and the financial process; ensures that all elements of the financial system are accurate, efficient and in accordance with professional accounting practices and governmental regulations.

Essential Duties and Responsibilities:

- Directs accounting activities including the maintenance of the general ledgers, analysis of computer data and review of payroll
- Prepares governmentally mandated reports
- Maintains internal audit control systems
- Administers the cash management program
- Maintains, administers and evaluates benefit programs including health plan, 125 plan and 401k plan
- Trains new campus directors the budget preparation procedures and practices
- Assists in answering any and all questions related to finance
- Supervises accounting, facilities and MIS staff
- Performs other duties as assigned

Supervisory Responsibilities: Manages three subordinate supervisors who supervise a total of 12 employees in the Accounting Department, Facilities Department and Information Systems Department. Is responsible for the overall direction, coordination, and evaluation of these units. Also directly supervises one non-supervisory employee. Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring, and training employees; planning, assigning and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving problems.

Competency: To perform the job successfully, an individual should demonstrate the following competencies:

Core Competencies

<u>Integrity</u> – Acts in a way that demonstrates personal integrity; serves as a positive example of why others should trust the motives of the organization; views self as a reflection of the organization by following through on commitments and accepting ownership of mistakes; leaves others with the clear impression that integrity is a core organization value.

<u>Professionalism</u> – Approaches others in a tactful manner; reacts well under pressure; treats others with respect and consideration regardless of their status or position; accepts responsibility for own actions; follows through on commitments.

<u>Adaptability</u> – Adapts to changes in the work environment; manages competing demands; changes approach or method to best fit the situation; able to deal with frequent change, delays, or unexpected events.

<u>Organizational Support</u> – Follows policies and procedures; completes projects and tasks correctly and on time; supports organizations goals and values.

<u>Communication</u> – Communicates effectively and appropriately; uses good judgment as to what to communicate to whom as well as the best way to get that accomplished; speaks in clear and credible manner, selecting the right tone for the situation and audience; listens to others and allows them to make their point.

Job Competencies

<u>Deploy and Align</u> – Translates company strategies and objectives into concrete performance and improvement goals for the function, department or unit and actively participates in reviews and discussions to assure plans and progress have the needed business impact.

<u>Develop Strategy</u> – Grasps the demands and threats that conditions and trends in the environment create for the company and responds by focusing the function, department or unit on the critical few improvements in performance and capability needed for long-term success. Considers the needs and objectives of the business as a whole and is able to focus on priorities beyond his or her own or those of the immediate group.

<u>Facilitate and Influence</u> – Takes leadership in the organization when appropriate by engaging others in sound processes for thinking through problems and issues and by advocating consistency with company values and policies in decision making and relationships.

Qualifications: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

<u>Education and/or Experience</u> – Bachelor's degree (B.A.) from four-year college or university; or 5 years related experience and/or training; or equivalent combination of education and experience.

<u>Language Skills</u> – Ability to read, analyze and interpret common technical journals, financial reports and legal documents; ability to respond to common inquiries or complaints from employees and students, regulatory agencies, or members of the business community; ability to write presentations and handbooks for publication that conform to prescribed style and format; ability to effectively present information to top management, employees, students and/or board of directors.

<u>Mathematical Skills</u> – Ability to work with mathematical concepts such as probability and statistical inference; ability to apply concepts such as fractions, percentages, ratios and proportions to practical situations.

<u>Reasoning Ability</u> – Ability to define problems, collect data, establish facts, and draw valid conclusions; ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

<u>Computer Skills</u> – To perform this job successfully, an individual should have knowledge of Microsoft Office; Word, Excel, PowerPoint, Access and Outlook; networking and systems engineering, and master proprietary software used in student and employee records.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit, use hands to finger, handle, or feel; reach with hands and arms; talk and hear. The employee is frequently required to walk. The employee is occasionally required to stand; climb or balance and stoop, kneel, crouch, or crawl. The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds.

Work Environment: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate.

Job Title: Chief Operations Officer

Department: Operations Reports To: CEO / President Classification: Full-time, Exempt

Summary: The Chief Operations Officer (COO) collaborates with the CEO and Senior Management team to develop institutional and operational strategies and is charged with facilitating these efforts across the College. The incumbent provides leadership, management and vision necessary to ensure campus operations are aligned with strategic and operational intent and works with Directors to ensure accountability to outcome.

Essential Duties and Responsibilities:

- Work with the CEO and Senior Management team to develop and accomplish goals aligned with strategic plans, established by board members and executives of the College.
- Provide support, training and direction across the College on institutional and operational strategies.
- Establish / align key performance indicators and metrics for management of campus operations, in conjunction with Directors.
- Work with CFO to develop campus budgets and profit targets.
- Educate, support and ensure accountability with Campus Directors on the achievement of budgets and targets.
- Performs other duties as assigned.

Supervisory Responsibilities: Manages Campus Directors. Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring, and training employees; planning, assigning and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving problems.

Competency: To perform the job successfully, an individual should demonstrate the following competencies:

Core Competencies

<u>Integrity</u> – Acts in a way that demonstrates personal integrity; serves as a positive example of why others should trust the motives of the organization; views self as a reflection of the organization by following through on commitments and accepting ownership of mistakes; leaves others with the clear impression that integrity is a core organization value.

<u>Professionalism</u> – Approaches others in a tactful manner; reacts well under pressure; treats others with respect and consideration regardless of their status or position; accepts responsibility for own actions; follows through on commitments.

Adaptability – Adapts to changes in the work environment; manages competing demands; changes approach or method to best fit the situation; able to deal with frequent change, delays, or unexpected events.

<u>Organizational Support</u> – Follows policies and procedures; completes projects and tasks correctly and on time; supports organizations goals and values.

<u>Communication</u> – Communicates effectively and appropriately; uses good judgment as to what to communicate to whom as well as the best way to get that accomplished; speaks in clear and credible

manner, selecting the right tone for the situation and audience; listens to others and allows them to make their point.

Job Competencies

<u>Deploy and Align</u> – Translates company strategies and objectives into concrete performance and improvement goals for the function, department or unit and actively participates in reviews and discussions to assure plans and progress have the needed business impact.

<u>Develop Strategy</u> – Grasps the demands and threats that conditions and trends in the environment create for the company and responds by focusing the function, department or unit on the critical few improvements in performance and capability needed for long-term success. Considers the needs and objectives of the business as a whole and is able to focus on priorities beyond his or her own or those of the immediate group.

<u>Facilitate and Influence</u> – Takes leadership in the organization when appropriate by engaging others in sound processes for thinking through problems and issues and by advocating consistency with company values and policies in decision making and relationships.

Qualifications: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

<u>Education and/or Experience</u> – Master's degree (MA/MS.) from four-year accredited college or university; or 5 years related experience and/or training; or equivalent combination of education and experience.

<u>Language Skills</u> – Ability to read, analyze and interpret common technical journals, financial reports and legal documents; ability to respond to common inquiries or complaints from employees and students, regulatory agencies, or members of the business community; ability to write presentations and handbooks for publication that conform to prescribed style and format; ability to effectively present information to top management, employees, students and/or board of directors.

<u>Mathematical Skills</u> – Ability to work with mathematical concepts such as probability and statistical inference; ability to apply concepts such as fractions, percentages, ratios and proportions to practical situations.

Reasoning Ability – Ability to define problems, collect data, establish facts, and draw valid conclusions; ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

<u>Computer Skills</u> – To perform this job successfully, an individual should have knowledge of Microsoft Office; Word, Excel, PowerPoint, Access and Outlook; and master proprietary software used in student and employee records.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit, use hands to finger, handle, or feel; reach with hands and arms; talk and hear. The employee is frequently required to walk. The employee is occasionally required to stand; climb or balance and stoop, kneel, crouch, or crawl. The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds.

Work Environment: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.



Job Title: Provost/Vice President, Academic Affairs

Department: Senior Management Reports To: President/CEO

Classification: Exempt

Summary: The Provost/Vice President of Academic Affairs manages instruction and curriculum development functions of a diverse teaching population in a variety of academic programs. The Provost/Vice President is a member of the senior management team and as such engages in institutional planning and outcome assessment.

Essential Duties and Responsibilities:

- Assigns, directs, coordinates, and assesses the work of the Director of Curriculum and associated staff
- Assigns, directs, coordinates, and assesses the work of the Director of Learning Assessment
- Assigns, directs, coordinates and assesses the work of the Director of Instruction
- Serves as immediate supervisor of the Director of Institutional Relations, and liaison between this Director and the college community
- Serves as immediate supervisor of the Academics Applications Administrator, and liaison between this Administrator and the college community
- Assures that all work in assigned areas is conducted in accord with College policy and in support of achieving the College institutional plan
- Other duties as assigned

Supervisory Responsibilities: Directly supervises one support staff, and as described above: three corporate directors, serves as liaison for an additional two corporate staff members, and provides indirect supervision and technical assistance to campus-based employees in the academic affairs department. Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring, and training employees; planning, assigning and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving problems.

Competency: To perform the job successfully, an individual should demonstrate the following competencies:

<u>Analytical</u> – Synthesizes complex or diverse information; collects and researches data; uses intuition and experience to complement data; designs work flows and procedures.

<u>Design</u> – Generates creative solutions; translates concepts and information into images, brochures, videos and advertisements; uses feedback to modify designs; applies design principles; demonstrates attention to detail.

<u>Problem Solving</u> – Identifies and resolves problems in a timely manner; gathers and analyzes information skillfully; develops alternative solutions; works well in group problem solving situations; uses reason even when dealing with emotional topics.

<u>Project Management</u> – Develops project plans; coordinates projects; communicates changes and progress; completes projects on time and budget; manages project team activities.

<u>Technical Skills</u> -Assesses own strengths and weaknesses; pursues training and development opportunities; strives to continuously build knowledge and skills; shares expertise with others.

<u>Customer Service</u> – Manages difficult or emotional employee or student situations; responds promptly to employee and student needs; solicits employee and student feedback to improve service; responds to requests for service and assistance; meets commitments.

<u>Interpersonal Skills</u> – Focuses on solving conflict, not blaming; maintains confidentiality; listens to others without interrupting; keeps emotions under control; remains open to others' ideas and tries new things.

<u>Oral Communication</u> – Speaks clearly and persuasively in positive or negative situations; listens and gets clarification; responds well to questions; demonstrates group presentation skills; participates in meetings.

<u>Written Communication</u> – Writes clearly and informatively; edits work for spelling and grammar; present numerical data effectively; able to read and interpret written information.

<u>Teamwork</u> – Balances team and individual responsibilities; exhibits objectivity and openness to others' views; gives and welcomes feedback; contributes to building a positive team spirit; puts success of team above own interests; able to build morale and group commitments to goals and objectives; supports everyone's efforts to succeed

Visionary Leadership – Inspires respect and trust.

<u>Change Management</u> – Develops workable implementation plans; communicates changes effectively; builds commitment and overcomes resistance; prepares and supports those affected by change; monitors transition and evaluates results.

<u>Delegation</u> – Delegate work assignments; matches the responsibility to the person; gives authority to work independently; sets expectations and monitors delegated activities; provides recognition for results.

<u>Leadership</u> – Exhibits confidence in self and others; inspires and motivates others to perform well; effectively influences actions and opinions of others.

<u>Managing People</u> – Includes staff in planning, decision-making, facilitating and process improvement; takes responsibility for subordinates' activities; makes self available to staff; provides regular performance feedback; develops subordinates' skills and encourages growth; solicits and applies employee and student feedback; fosters quality focus in others; improves processes, products and services; continually works to improve supervisory skills.

<u>Quality Management</u> – Looks for ways to improve and promote quality; demonstrates accuracy and thoroughness.

<u>Business Acumen</u> – Understands business implications of decisions; displays orientation to profitability; demonstrates knowledge of market and competition; aligns work with strategic goals.

<u>Cost Consciousness</u> – Works within approved budget; develops and implements cost saving measures; contributes to profits and revenue; conserves organizational resources.

Diversity – Shows respect and sensitivity for cultural differences; promotes a harassment-free environment;

<u>Ethics</u> – Treats people with respect; keeps commitments; inspires the trust of others; works with integrity and ethically; upholds organizational values.

<u>Organizational Support</u> – Follows policies and procedures; completes administrative tasks correctly and on time; supports organization's goals and values; benefits organization through outside activities; supports affirmative action and respects diversity.

<u>Strategic Thinking</u> – Develops strategies to achieve organizational goals; understands organization's strengths and weaknesses; analyzes market and competition; identifies external threats and opportunities; adapts strategy to changing conditions.

<u>Judgment</u> – Displays willingness to make decisions; exhibits sound and accurate judgment; supports and explains reasoning for decisions; includes appropriate people in decision-making process; makes timely decisions.

<u>Motivation</u> – Sets and achieves challenging goals; demonstrates persistence and overcomes obstacles; measures self against standard of excellence.

<u>Planning/Organizing</u> – Prioritizes and plans work activities; uses time efficiently; plans for additional resources; sets goals and objectives; organizes or schedules other people and their tasks; develops realistic action plans.

<u>Professionalism</u> – Approaches others in a tactful manner; reacts well under pressure; treats others with respect and consideration regardless of their status or position; accepts responsibility for own actions; follows through on commitments.

<u>Quality</u> – Demonstrates accuracy and thoroughness; looks for ways to improve and promote quality; applies feedback to improve performance; monitors own work to ensure quality.

Quantity – Meets productivity standards; completes work in a timely manner; strives to increase productivity.

<u>Safety and Security</u> – Observes safety and security procedures; determines appropriate action beyond guidelines; reports potentially unsafe conditions; uses equipment and materials properly.

<u>Adaptability</u> – Adapts to changes in the work environment; manages competing demands; changes approach or method to best fit the situation; able to deal with frequent change, delays, or unexpected events.

<u>Attendance/Punctuality</u> – Is consistently at work and on time; ensures work responsibilities are covered when absent; arrives to meetings and appointments on time.

<u>Dependability</u> – Follow instructions, responds to Board of Directors' direction; takes responsibility for own actions; keeps commitments; commits to long hours of work when necessary to reach goals; completes tasks on time or notifies appropriate person of an alternate plan.

<u>Innovation</u> – Displays original thinking and creativity; meets challenges with resourcefulness; generates suggestions for improving work; develops innovative approaches and ideas; presents ideas and information in a manner that gets others' attention.

Qualifications: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

<u>Education and/or Experience</u> – Bachelor's degree (B.A.) from four-year college or university; or 5 years related experience and/or training; or equivalent combination of education and experience.

<u>Language Skills</u> – Ability to read, analyze and interpret common technical journals, financial reports and legal documents; ability to respond to common inquiries or complaints from employees and students, regulatory agencies, or members of the business community; ability to write presentations and handbooks for publication that conform to prescribed style and format; ability to effectively present information to top management, employees, students and/or board of directors.

<u>Mathematical Skills</u> – Ability to work with mathematical concepts such as probability and statistical inference; ability to apply concepts such as fractions, percentages, ratios and proportions to practical situations.

Reasoning Ability – Ability to define problems, collect data, establish facts, and draw valid conclusions; ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

<u>Computer Skills</u> – To perform this job successfully, an individual should have knowledge of Microsoft Office; Word, Excel, PowerPoint, Access and Outlook; and master proprietary software used in student records.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit, use hands to finger, handle, or feel; reach with hands and arms; talk and hear. The employee is frequently required to walk. The employee is occasionally required to stand; climb or balance and stoop, kneel, crouch, or crawl. The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 50 pounds.

Work Environment: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is occasionally exposed to wet and/or humid conditions and outside weather conditions. The noise level in the work environment is usually moderate.

Job Title: Vice Provost Department: Academic Affairs

Reports To: Provost/Vice President of Academic Affairs

Classification: Full-time, Exempt

Evaluation Form: AAL (Academic Affairs Leadership)

Summary: Under the direction of the Provost/VPAA, the incumbent is responsible for recruitment, on-boarding, professional development, and mobility determination for employees. The incumbent is responsible for all aspects of accreditation compliance.

Essential Duties and Responsibilities

- Develops and implements plan for accreditation compliance
- Supports strategic accreditation initiatives
- Designs and executes talent strategies and processes: performance management, succession planning, and leadership development
- Supports implementation of leadership and management competencies through consultation and training
- Produces, monitors and analyzes key metrics to measure and assess the effectiveness of faculty and academic leadership acquisition and management

Supervisory Responsibilities: Manages the accreditation and compliance team and is responsible for the overall direction, coordination, and evaluation of the team's functions. Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring, and training employees; planning, assigning, and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving problems.

Competency: To perform the job successfully, an individual should demonstrate the following competencies:

Core Competencies

<u>Integrity</u>: Acts in a way that demonstrates personal integrity; serves as a positive example of why others should trust the motives of the organization; views self as a reflection of the organization by following through on commitments and accepting ownership of mistakes; leaves others with the clear impression that integrity is a core organization value.

<u>Professionalism</u>: Approaches others in a tactful manner; reacts well under pressure; treats others with respect and consideration regardless of their status or position; accepts responsibility for own actions; follows through on commitments.

<u>Adaptability</u>: Adapts to changes in the work environment; manages competing demands; changes approach or method to best fit the situation; able to deal with frequent change, delays, or unexpected events.

<u>Organization Support</u>: Follows policies and procedures; completes projects and tasks correctly and on time; supports organizations goals and values.

<u>Communication</u>: Communicates effectively and appropriately; uses good judgment as to what to communicate to whom as well as the best way to get that accomplished; speaks in clear and credible manner, selecting the right tone for the situation and audience; listens to others and allows them to make their point.

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Job Competencies

<u>Results Driven</u>: Achieves results within established timelines; understands and demonstrates that intentions, activities, and results are not the same; expects that obstacles will occur and refuses to accept favorably those who seek to justify poor results [by describing intentions or activities, who get derailed by obstacles and fail to take effective steps to avoid or overcome them, and/or who frequently miss deadlines without giving prior warning].

<u>Leadership</u>: Inspires and motivates others to perform well; effectively influences actions and opinions of others; accepts feedback from others; gives appropriate recognition to others; able to build morale and group commitment to goals and objectives.

<u>Training and Development</u>: Ensures that staff members get a sufficient amount of orientation, training, and development opportunities to maximize their changes of being successful in their assignments; views training and development as an investment in employees and uses mentoring, cross-functional assignments, job rotation or other on-the-job learning opportunities to enhance the depth and breadth of skills and experience; encourages self-development opportunities.

<u>Change Management</u>: Develops workable implementation plans; builds commitment and overcomes resistance; prepares and supports those affected by change; monitors transition and evaluates results.

Qualifications: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

<u>Education and/or Experience</u> – Must possess a minimum of a Master's, with an emphasis in education administration, accreditation and leadership development. The ideal candidate will have an advanced degree and 5+ years of experience.

<u>Language Skills</u> – Ability to read and comprehend instructions, correspondence and memos; ability to write correspondence; ability to effectively present information in one-on-one and group situations to students and employees.

<u>Mathematical Skills</u> – Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals; ability to compute rate, ratio, and percent and to draw and interpret bar graphs.

<u>Reasoning Ability</u> – Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists. Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form.

<u>Computer Skills</u> – To perform this job successfully, an individual should have knowledge of Microsoft Office; Word, Excel, Access, and Outlook.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit; use hands to finger, handle, or feel; reach with hands and arms; talk; and hear. The employee is frequently required to stand and walk. The employee is occasionally required to climb or balance and stoop, kneel, crouch, or crawl. The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 50 pounds.

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Work Environment: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate.

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Job Title: Vice President of Legal and Regulatory Affairs

Department: Legal and Regulatory Affairs

Reports To: CEO

Classification: Full-time, Exempt

Summary: Vice President of Legal and Regulatory Affairs

Essential Duties and Responsibilities:

Serves as the Chief Legal Officer overseeing all legal operations of the Company

- Monitors all litigation involving the Company, including actions against shareholders, directors, officers, and employees related to Company matters, and in such capacity, coordinates all litigation with the assistance of the V.P of Administration and the Director of Human Resources
- Reviews agreements and prepares transactional documents as requested by Senior Management
- Works with CFO in assessing risk management strategies and makes recommendations to the CEO regarding risk management products
- Assists in answering any and all questions related to legal matters
- Participates in the team assigned to negotiate, review due diligence, and consummate all merger and acquisition transactions
- Serves as a member of Senior Management and participates in Senior Management meetings
- Coordinates the legal affairs of companies and outside investments of the Perry families, including Perry Enterprises, Perry Brother Enterprises, and Air Perry
- Supervises support personnel (e.g. paralegal) if assigned
- Performs other duties as assigned

Supervisory Responsibilities: If and when approved, manages support personnel such as a paralegal\administrative assistant. Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring, and training employees; planning, assigning and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving problems.

Competency: To perform the job successfully, an individual should demonstrate the following competencies:

<u>Analytical</u> – Synthesizes complex or diverse information; collects and researches data; uses intuition and experience to complement data; designs work flows and procedures.

<u>Problem Solving</u> – Identifies and resolves problems in a timely manner; gathers and analyzes information skillfully; develops alternative solutions; works well in group problem solving situations; uses reason even when dealing with emotional topics.

<u>Technical Skills</u> -Assesses own strengths and weaknesses; pursues training and development opportunities; strives to continuously build knowledge and skills; shares expertise with others.

<u>Interpersonal Skills</u> – Focuses on solving conflict, not blaming; maintains confidentiality; listens to others without interrupting; keeps emotions under control; remains open to others' ideas and tries new things.

<u>Oral Communication</u> – Speaks clearly and persuasively in positive or negative situations; listens and gets clarification; responds well to questions; demonstrates group presentation skills; participates in meetings.

<u>Written Communication</u> – Writes clearly and informatively; edits work for spelling and grammar; present numerical data effectively; able to read and interpret written information.

<u>Teamwork</u> – Balances team and individual responsibilities; exhibits objectivity and openness to others' views; gives and welcomes feedback; contributes to building a positive team spirit; puts success of team above own interests; able to build morale and group commitments to goals and objectives; supports everyone's efforts to succeed.

Visionary Leadership – Inspires respect and trust.

<u>Change Management</u> – Develops workable implementation plans; communicates changes effectively; builds commitment and overcomes resistance; prepares and supports those affected by change; monitors transition and evaluates results.

<u>Delegation</u> – Delegate work assignments; matches the responsibility to the person; gives authority to work independently; sets expectations and monitors delegated activities; provides recognition for results.

<u>Leadership</u> – Exhibits confidence in self and others; inspires and motivates others to perform well; effectively influences actions and opinions of others.

<u>Managing People</u> – Includes staff in planning, decision-making, facilitating and process improvement; takes responsibility for subordinates' activities; makes self available to staff; provides regular performance feedback; develops subordinates' skills and encourages growth; solicits and applies employee and student feedback; fosters quality focus in others; improves processes, products and services; continually works to improve supervisory skills.

<u>Business Acumen</u> – Understands business implications of decisions; displays orientation to profitability; demonstrates knowledge of market and competition; aligns work with strategic goals.

<u>Cost Consciousness</u> – Works within approved budget; develops and implements cost saving measures; contributes to profits and revenue; conserves organizational resources.

<u>Diversity</u> – Shows respect and sensitivity for cultural differences; promotes a harassment-free environment; builds a diverse workforce.

<u>Ethics</u> – Treats people with respect; keeps commitments; inspires the trust of others; works with integrity and ethically; upholds organizational values.

<u>Organizational Support</u> – Follows policies and procedures; completes administrative tasks correctly and on time; supports organization's goals and values; benefits organization through outside activities; supports affirmative action and respects diversity.

<u>Strategic Thinking</u> – Develops strategies to achieve organizational goals; understands organization's strengths and weaknesses; analyzes market and competition; identifies external threats and opportunities; adapts strategy to changing conditions.

<u>Judgment</u> – Displays willingness to make decisions; exhibits sound and accurate judgment; supports and explains reasoning for decisions; includes appropriate people in decision-making process; makes timely decisions.

<u>Planning/Organizing</u> – Prioritizes and plans work activities; uses time efficiently; plans for additional resources; sets goals and objectives; organizes or schedules other people and their tasks; develops realistic action plans.

<u>Professionalism</u> – Approaches others in a tactful manner; reacts well under pressure; treats others with respect and consideration regardless of their status or position; accepts responsibility for own actions; follows through on commitments.

<u>Quality</u> – Demonstrates accuracy and thoroughness; looks for ways to improve and promote quality; applies feedback to improve performance; monitors own work to ensure quality.

<u>Safety and Security</u> – Observes safety and security procedures; determines appropriate action beyond guidelines; reports potentially unsafe conditions; uses equipment and materials properly.

<u>Adaptability</u> – Adapts to changes in the work environment; manages competing demands; changes approach or method to best fit the situation; able to deal with frequent change, delays, or unexpected events.

<u>Attendance/Punctuality</u> – Is consistently at work and on time; ensures work responsibilities are covered when absent; arrives to meetings and appointments on time.

<u>Dependability</u> – Follow instructions, responds to Board of Directors' direction; takes responsibility for own actions; keeps commitments; commits to long hours of work when necessary to reach goals; completes tasks on time or notifies appropriate person of an alternate plan.

Qualifications: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

<u>Education and/or Experience</u> – Juris Doctorate (J.D.) or equivalent from an American Bar Association or California State Bar accredited law school; ten(10) years' experience in private law practice and\or corporate law departments; member of the California State Bar.

<u>Language Skills</u> – Ability to read, analyze and interpret federal and state statutes, regulations, case law, financial reports and legal documents; ability to respond to common inquiries or complaints from employees, regulatory agencies, or members of the business community; ability to prepare agreements, presentations, and handbooks for publication that conform to prescribed style and format; ability to effectively present information to top management, employees, and/or board of directors.

Reasoning Ability – Ability to define problems, collect data, establish facts, and draw valid conclusions; ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

<u>Computer Skills</u> – To perform this job successfully, an individual should have knowledge of Microsoft Office; Word, Excel, PowerPoint, and Outlook; computerized legal research systems, such as Westlaw or Lexis; software utilized by Senior Management, including Meeting Workspace and Project Central; and cloud servers, such as box.net and dropbox.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. Some travel may be required.

While performing the duties of this job, the employee is regularly required to sit, use hands to finger, handle, or feel; reach with hands and arms; talk and hear. The employee is frequently required to walk. The employee is occasionally required to stand; climb or balance and stoop, kneel, crouch, or crawl. The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds.

Work Environment: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate.

Job Title: Vice President of Student Financial Services

Department: Student Financial Services

Reports To: Board of Directors

Classification: Exempt

Summary: The Vice President of Student Financial Services ensures proper administration of all Title IV federal financial aid programs and minimizes corporate liabilities resulting from improper handling of federal monies; responsible for the fiscal administration and reporting for PELL, SEOG and all other financial aid programs.

Essential Duties and Responsibilities:

- Evaluates and monitors SJVC's compliance with current financial aid regulations for all Title IV programs at each campus
- Evaluates and monitors fiscal administration and reporting for PELL, SEOG and all other financial aid programs
- Maintains a current knowledge of all applicable regulations
- Writes and updates school policies related to financial services
- Provides technical support for Financial Services staff and Campus Directors
- Monitors billing activities for loan accounts
- Handles system administration for Financial Services computer system
- Reviews monthly balances on federal account bank statements and ledgers
- Transmits, receives and prints PELL Electronic Data Exchange information
- Supervises corporate Financial Services staff
- Performs other duties as assigned

Supervisory Responsibilities: Manages five subordinate supervisors who supervise a total of 6 employees in the Student Financial Services Department. Is responsible for the overall direction, coordination, and evaluation of these units. Also directly supervises two non-supervisory employees. Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring, and training employees; planning, assigning and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving problems.

Competency: To perform the job successfully, an individual should demonstrate the following competencies:

<u>Analytical</u> – Synthesizes complex or diverse information; collects and researches data; uses intuition and experience to complement data; designs work flows and procedures.

<u>Problem Solving</u> – Identifies and resolves problems in a timely manner; gathers and analyzes information skillfully; develops alternative solutions; works well in group problem solving situations; uses reason even when dealing with emotional topics.

<u>Project Management</u> – Develops project plans; coordinates projects; communicates changes and progress; completes projects on time and budget; manages project team activities.

<u>Technical Skills</u> -Assesses own strengths and weaknesses; pursues training and development opportunities; strives to continuously build knowledge and skills; shares expertise with others.

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<u>Customer Service</u> – Manages difficult or emotional employee or student situations; responds promptly to employee and student needs; solicits employee and student feedback to improve service; responds to requests for service and assistance; meets commitments.

<u>Interpersonal Skills</u> – Focuses on solving conflict, not blaming; maintains confidentiality; listens to others without interrupting; keeps emotions under control; remains open to others' ideas and tries new things.

<u>Oral Communication</u> – Speaks clearly and persuasively in positive or negative situations; listens and gets clarification; responds well to questions; demonstrates group presentation skills; participates in meetings.

<u>Written Communication</u> – Writes clearly and informatively; edits work for spelling and grammar; present numerical data effectively; able to read and interpret written information.

<u>Teamwork</u> – Balances team and individual responsibilities; exhibits objectivity and openness to others' views; gives and welcomes feedback; contributes to building a positive team spirit; puts success of team above own interests; able to build morale and group commitments to goals and objectives; supports everyone's efforts to succeed.

<u>Visionary Leadership</u> – Inspires respect and trust.

<u>Change Management</u> – Develops workable implementation plans; communicates changes effectively; builds commitment and overcomes resistance; prepares and supports those affected by change; monitors transition and evaluates results.

<u>Delegation</u> – Delegate work assignments; matches the responsibility to the person; gives authority to work independently; sets expectations and monitors delegated activities; provides recognition for results.

<u>Leadership</u> – Exhibits confidence in self and others; inspires and motivates others to perform well; effectively influences actions and opinions of others.

<u>Managing People</u> – Includes staff in planning, decision-making, facilitating and process improvement; takes responsibility for subordinates' activities; makes self available to staff; provides regular performance feedback; develops subordinates' skills and encourages growth; solicits and applies employee and student feedback; fosters quality focus in others; improves processes, products and services; continually works to improve supervisory skills.

<u>Business Acumen</u> – Understands business implications of decisions; displays orientation to profitability; demonstrates knowledge of market and competition; aligns work with strategic goals.

<u>Cost Consciousness</u> – Works within approved budget; develops and implements cost saving measures; contributes to profits and revenue; conserves organizational resources.

<u>Diversity</u> – Shows respect and sensitivity for cultural differences; promotes a harassment-free environment; builds a diverse workforce.

<u>Ethics</u> – Treats people with respect; keeps commitments; inspires the trust of others; works with integrity and ethically; upholds organizational values.

<u>Organizational Support</u> – Follows policies and procedures; completes administrative tasks correctly and on time; supports organization's goals and values; benefits organization through outside activities; supports affirmative action and respects diversity.

<u>Strategic Thinking</u> – Develops strategies to achieve organizational goals; understands organization's strengths and weaknesses; analyzes market and competition; identifies external threats and opportunities; adapts strategy to changing conditions.

<u>Judgment</u> – Displays willingness to make decisions; exhibits sound and accurate judgment; supports and explains reasoning for decisions; includes appropriate people in decision-making process; makes timely decisions.

<u>Motivation</u> – Sets and achieves challenging goals; demonstrates persistence and overcomes obstacles; measures self against standard of excellence.

<u>Planning/Organizing</u> – Prioritizes and plans work activities; uses time efficiently; plans for additional resources; sets goals and objectives; organizes or schedules other people and their tasks; develops realistic action plans.

<u>Professionalism</u> – Approaches others in a tactful manner; reacts well under pressure; treats others with respect and consideration regardless of their status or position; accepts responsibility for own actions; follows through on commitments.

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<u>Quality</u> – Demonstrates accuracy and thoroughness; looks for ways to improve and promote quality; applies feedback to improve performance; monitors own work to ensure quality.

<u>Quantity</u> – Meets productivity standards; completes work in timely manner; strives to increase productivity. <u>Safety and Security</u> – Observes safety and security procedures; determines appropriate action beyond guidelines; reports potentially unsafe conditions; uses equipment and materials properly.

Adaptability – Adapts to changes in the work environment; manages competing demands; changes approach or method to best fit the situation; able to deal with frequent change, delays, or unexpected events

<u>Attendance/Punctuality</u> – Is consistently at work and on time; ensures work responsibilities are covered when absent; arrives to meetings and appointments on time.

<u>Dependability</u> – Follow instructions, responds to Board of Directors' direction; takes responsibility for own actions; keeps commitments; commits to long hours of work when necessary to reach goals; completes tasks on time or notifies appropriate person of an alternate plan.

Qualifications: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

<u>Education and/or Experience</u> – Bachelor's degree (B.A.) from four-year college or university; or 5 years related experience and/or training; or equivalent combination of education and experience.

<u>Language Skills</u> – Ability to read, analyze and interpret common technical journals, financial reports and legal documents; ability to respond to common inquiries or complaints from employees and students, regulatory agencies, or members of the business community; ability to write presentations and handbooks for publication that conform to prescribed style and format; ability to effectively present information to top management, employees, students and/or board of directors.

<u>Mathematical Skills</u> – Ability to work with mathematical concepts such as probability and statistical inference; ability to apply concepts such as fractions, percentages, ratios and proportions to practical situations.

Reasoning Ability – Ability to define problems, collect data, establish facts, and draw valid conclusions; ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

<u>Computer Skills</u> – To perform this job successfully, an individual should have knowledge of Microsoft Office; Word, Excel, PowerPoint, Access and Outlook; and master proprietary software used in student and employee records.

Physical Demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit, use hands to finger, handle, or feel; reach with hands and arms; talk and hear. The employee is frequently required to walk. The employee is occasionally required to stand; climb or balance and stoop, kneel, crouch, or crawl. The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds.

Work Environment: The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate.

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