# **Online Technical Requirements**

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## Software

- PCs should have Windows Vista, Windows 7 or Windows 8 operating system.
- If a Mac is being used, please inform your admissions advisor and the necessary software will be provided to install Windows and course software in a Virtual Machine.
- 3. Windows Update should be set to install software update automatically.
- Microsoft Office 2010 (Word, Excel, Access and PowerPoint) is used in the SJVC Online Computer courses.
  You will receive a copy of Microsoft Office with your first textbook shipment.
- Internet Explorer 10 for Windows is the only supported web browser.
- Mobile devices are not supported.

## Security

It is important that students protect their computers. It can take only a few seconds for a vulnerable machine to be attacked and compromised.

In order to safely connect and to protect your computer from risk:

- Install antivirus software.
- 2. Set the antivirus software to update DAILY.
- 3. Set Windows Update to install automatically.
- Avoid file sharing services, such as Limewire and Frostwire, as they act as a breeding ground for viruses and worms.
- DSL/Broadband users should set up a firewall, preferably a stand-alone device, such as a DSL/Cable router, rather than a software firewall.

#### Network connections

DSL/Cable internet connection required. Dial up and cellular air cards are not supported.

### Component Requirements

Computer and Processor: 1 GHz minimum, or higher

Memory (RAM): 512 MB minimum; recommended 1 GB or higher

Hard Drive (Storage): Minimum 80 GB Hard drive, with at least 20 GB of free space

Optical Drive: DVD-ROM required to install software

Operating System: Windows Vista, Windows 7 or Windows 8 operating system

Additional: Actual requirement and software functionality may vary